Minutes
Enabling Technologies Committee

Wednesday, October 12, 2016
Magnolia Office Park, Suite 200
1:30 – 2:30 PM


Dr. Jackie Moss called the meeting to order at 1:30PM.

Dr. Moss welcomed Allison Solomon, Director of Disability Support Services (DSS) and Compliance Officer for UAB, proxy for Jessica Wright who is absent today due to attending a conference. Dr. Moss stated that more faculty are needed on the committee with the following schools who need representation: College of Arts and Sciences, School of Education, and School of Health Professions. She asked that Cynthia remind her to communicate with eLearning Advisory Council representatives from these schools/college. Action. Cynthia sent email communication to Dr. Moss requesting faculty representation from Drs. Catherine Danielou, Kristi Menear, and Donna Slovensky, respectively.

Review and Approve August 10th Minutes
Draft Minutes were reviewed from the August 10th meeting. A motion was made to approve and another, to second. All present voted to approve the Minutes.

ProctorU Surveys
Samira shared two surveys about ProctorU created by the eLPS team for distribution across campus based on feedback from the Committee since the last meeting. Recommendations. 1) Add the question, do you use ProctorU? If the answer is No, then there is no need to continue with the survey. 2) Move the question about having used another proctoring service early in the survey. 3) Add a question about assistive technology to the survey. 4) Define the word proctor at the beginning of the survey. 5) Let participants know at the beginning of the survey that UAB is considering a renewal of the contract. 6) Send the survey to all faculty and student via Canvas. Action. The Committee needs to review the revised surveys prior to distribution.

University-wide Academic Technology Contracts
The committee reviewed each of the following university-wide academic technologies from the list prepared by John King, eLPS Officer of Administration and Finance.

ProctorU. Once the survey results have been collected, the ETC would like to hold a conference call with the vendor. Recommendation. Since the contract expires on 12/31/16, renew for only 3-6 months.
Destiny Solutions, Inc. Several schools use the professional instance of Destiny: Optometry, Dentistry, Medicine, Nursing, Health Professions, and Business. Discussion focused on the problems some have experienced with the registration piece using Blazer IDs. Both John and Dan were involved in the selection of Destiny for the university, which was intended initially to feed into Banner with Professional Studies courses obtaining academic credit; however, the development was stopped. At this point, we may have purchased more than we need: Destiny costs $50,000 per year but allows participants to pay by credit card; Ellucian integrates with Banner but costs $100,000 per year and does not allow payment by credit card. Destiny is much better than our previous system, TouchNet which is used currently by UAB Accounting. **Recommendation.** John stated that we could disable portions of Destiny. **Actions.** 1) Research the options of disabling portions of Destiny and selecting another vendor before the contract expiration on 3/18/17. 2) Immediately: Reach-out to UAB schools who use Destiny to make sure that all are on-board with the plan.

**Citrix.** The contract expires on 5/3/17. The School of Nursing has obtained 70 Zoom licenses in order to use the numerous features available while giving a lecture/presentation: built-in conference bridge for polycom use, integration with Kaltura, Cloud capability, virtual background no matter where the presentation occurs, mobile-friendly, break-out rooms for groups, Telehealth connection, file-sharing, multiple desktops, accessibility, and more. Allison confirmed that a licensed counselor is certified to practice therapy by distance for students through the DSS Office. A HIPAA-compliant piece is available through Zoom to conduct these type of sessions. Some people think that Skype may be used; however, Skype is not HIPAA-compliant. **Recommendation.** Consider replacing Citrix with Zoom which is already contracted through the UA System. **Action.** Dr. Moss asked Dan Murphy to present Zoom's capabilities among the campus-wide instructional designers in order for them to communicate the technology through their respective schools and programs.

**CirQLive.** This is a Citrix integration, re-negotiated after the contract was in-place.

**DLT Solutions (Amazon Web Services).** This is a portfolio of cloud solutions for Citrix.

**BlackBoard Archive.** The life cycle of content is 3 years with the contract expiring on 9/11/2017. Only administrators manage the content, with few faculty having requested information that has been stored from Blackboard. **Action.** Announcements about the upcoming contract expiration should begin in early Spring 2017, with recurring messages before the expiration date.

**NBC Learn.** No training sessions were offered to faculty due to the Canvas LMS priority; however, we could begin marketing the technology. **Actions.** 1) Check for captioning services. 2) Market the technology to faculty.

**WileyPlus.** The technology accompanies an etextbook, integrating homework and games. The question was asked about possible overlap with UAB library provisions; however, WileyPlus is an optional rather than a required purchase for students.

**iclickers.** There are more robust options available now than when we contracted with the vendor. Students may use an app or their phones rather than purchasing a clicker. Fernando confirmed that clickers are used a great deal in Chemistry courses. **Actions.** 1) Phase-out the contract which expires on 1/13/18. 2) Research other options to replace iclickers.

**Canvas Campus-wide. Canvas Professional Studies.** For branding purposes, it is good to keep the academic and Professional Studies instances of Canvas separate. Although we could save approximately $5,000 per year to discontinue Canvas PS, this is the better option to integrate with the campus-wide LMS.
The committee will review the remainder of the academic technologies list at the December ETC meeting.

Canvas Data Analytics Dashboard
Instructure (Canvas) made available a dataset; however, the methodology does not work on-campus. Jon Corliss and the Business Intelligence team are able to create a Canvas data analytics dashboard in the UAB data warehouse that sits next to Banner. This will allow Canvas to link with Blazer IDs and much more.

Jon’s team needs to know the metrics that Associate Deans would like to link in Canvas courses. The eLearning Advisory Council provided a few metrics but more are needed. **Actions.** 1) Dan Murphy will send the SPSS to Jon who will use Cognos to join the tables. 2) Dr. Moss confirmed that the December ETC meeting will focus on the variables needed for the dashboard in order to make this piece actionable. 3) ETC members should query their schools’ Associate Dean for Canvas dashboard metrics.

Dr. Moss adjourned the meeting at 2:45PM.

The next meeting of the Enabling Technologies Committee will be on Wednesday, December 14th at 1:30PM in MOPS 200.