Enabling Technologies Committee

Minutes

Wednesday, April 8, 2015
Magnolia Office Park, Suite 200
2:00-3:00 p.m.

Present. Nancy Wingo (Chair), Sylvia Britt, Scott Austin, Elizabeth Fisher, Samira Laouzai, and Carter Naftel.

Absent. Scott Phillips and David Yother.

New Members. Rosie O’Beirne and Dustin Johnson.

Discussion.
1. The committee discussed the need for a monthly Canvas tech support report.
2. The committee also asked for a list of approved technologies and LTIs, which is currently being developed by Samira Laouzai.
3. An update on the ProctorU authentication pilot study was provided. The tool is not yet sufficient, but the vendor is open to our recommendations. They are having some communication issues.
4. Citrix issues that are currently being worked on were discussed:
   a. Audio not playing on Citrix recordings in Canvas
   b. Webcam, polls and materials features not working when hosting in Canvas.

Next steps.
1. Samira Laouzai will provide the group with:
   a. Canvas tech support statistics on the eLearning site;
   b. A “parking lot list” of current technologies and their level of compliance with FERPA and ADA; and
   c. Updates on Citrix issues.
2. UAB eLearning will continue working with ProctorU to conduct usability studies over the summer in order to determine whether or not the software will meet UAB needs. If so, we will extend pilot studies over the fall.