General Studies Student Survey
Please take a few minutes to rate your advising experience in General Studies. We will use your comments for review and improvements of our services.

Advisor’s name: _____________________________________________

Number of visits with advisor: ___0 ___1 ___2 ___3 ___4 ___5 or more

Advisor Survey
For each question, place a check in the space next to the appropriate response.

1. My advisor created an atmosphere in which I felt comfortable.
   ___ strongly agree ___ agree ___ somewhat agree ___ disagree ___ strongly disagree ___ not applicable

2. My advisor listened carefully to my concerns.
   ___ strongly agree ___ agree ___ somewhat agree ___ disagree ___ strongly disagree ___ not applicable

3. My advisor gave me appropriate information about campus resources.
   ___ strongly agree ___ agree ___ somewhat agree ___ disagree ___ strongly disagree ___ not applicable

4. My advisor answered my questions.
   ___ strongly agree ___ agree ___ somewhat agree ___ disagree ___ strongly disagree ___ not applicable

5. My advisor helped me develop an academic plan.
   ___ strongly agree ___ agree ___ somewhat agree ___ disagree ___ strongly disagree ___ not applicable

6. My advisor was prepared.
   ___ strongly agree ___ agree ___ somewhat agree ___ disagree ___ strongly disagree ___ not applicable

7. My advisor helps me understand UAB policies, procedures, and requirements.
   ___ strongly agree ___ agree ___ somewhat agree ___ disagree ___ strongly disagree ___ not applicable

8. My advisor returns my telephone calls and emails.
   ___ strongly agree ___ agree ___ somewhat agree ___ disagree ___ strongly disagree ___ not applicable

9. My advisor helps me cope with personal problems that impact my academic success.
   ___ strongly agree ___ agree ___ somewhat agree ___ disagree ___ strongly disagree ___ not applicable

10. My advisor helps me discover ways to improve my study skills.
    ___ strongly agree ___ agree ___ somewhat agree ___ disagree ___ strongly disagree ___ not applicable

11. Considering the above, I rate my overall satisfaction with my advisor as:
    ___ highly satisfied ___ satisfied ___ somewhat satisfied ___ not at all satisfied

General Studies Survey
For each question, place a check in the space next to the appropriate response.

12. The General Studies staff is courteous and friendly.
    ___ strongly agree ___ agree ___ somewhat agree ___ disagree ___ strongly disagree ___ not applicable

13. Staff members are knowledgeable about resource materials in the lobby.
    ___ strongly agree ___ agree ___ somewhat agree ___ disagree ___ strongly disagree ___ not applicable

(continued on back)
14. The General Studies lobby provides a welcoming atmosphere.
   ___ strongly agree   ___ agree   ___ somewhat agree   ___ disagree   ___ strongly disagree   ___ not applicable

15. General Studies scheduled my appointment in a timely manner.
   ___ strongly agree   ___ agree   ___ somewhat agree   ___ disagree   ___ strongly disagree   ___ not applicable

16. Considering the above, I rate my overall satisfaction with General Studies as:
   ___ highly satisfied   ___ satisfied   ___ somewhat satisfied   ___ not at all satisfied

Please provide any additional comments in the space below.

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