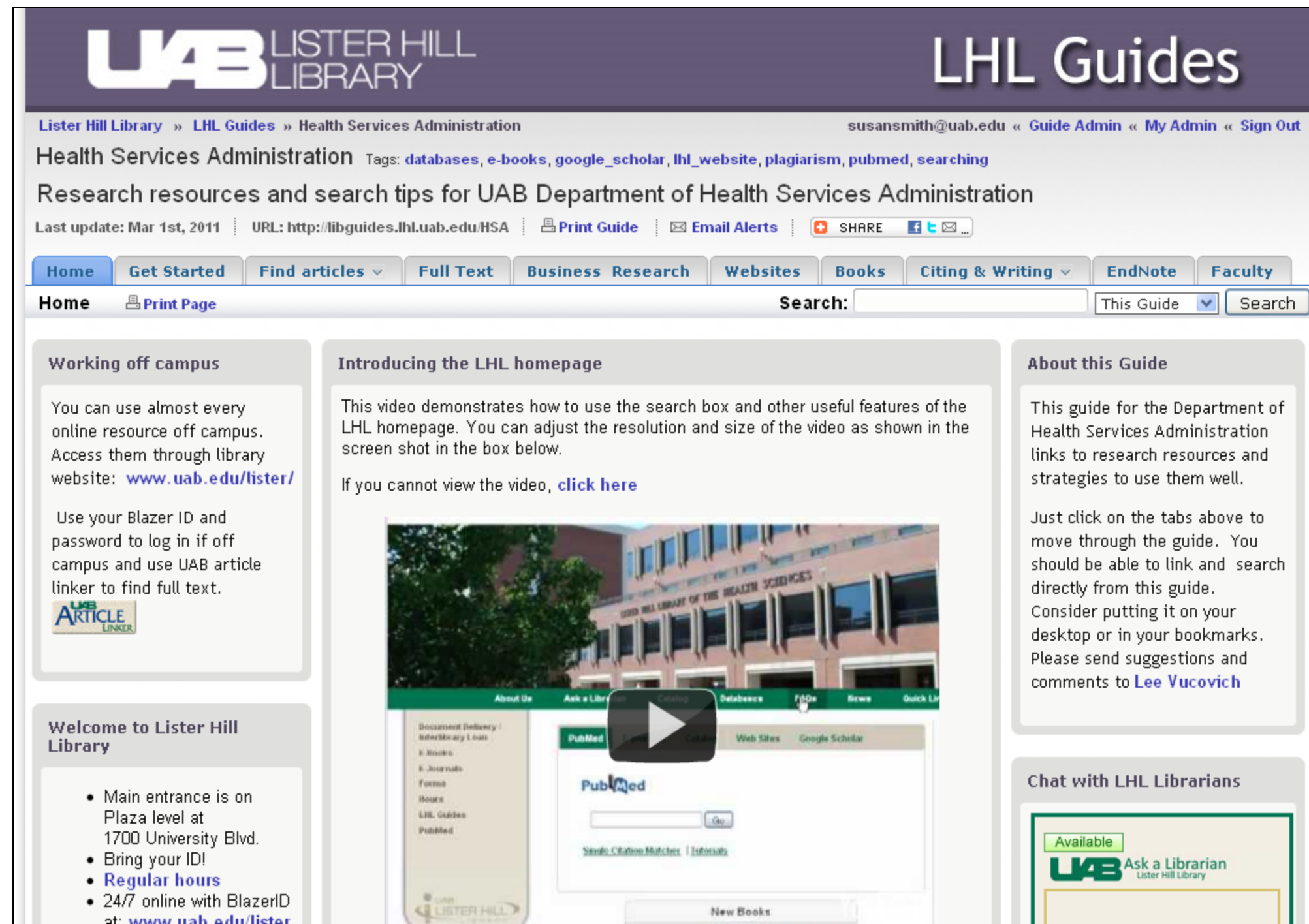


Spiffin' Up Information Services: Using LibGuides to Empower Users

Lee A. Vucovich, AHIP; Patricia C. Higginbottom, AHIP; Susan C. Smith; Emma O'Hagan; Nicole Mitchell, AHIP

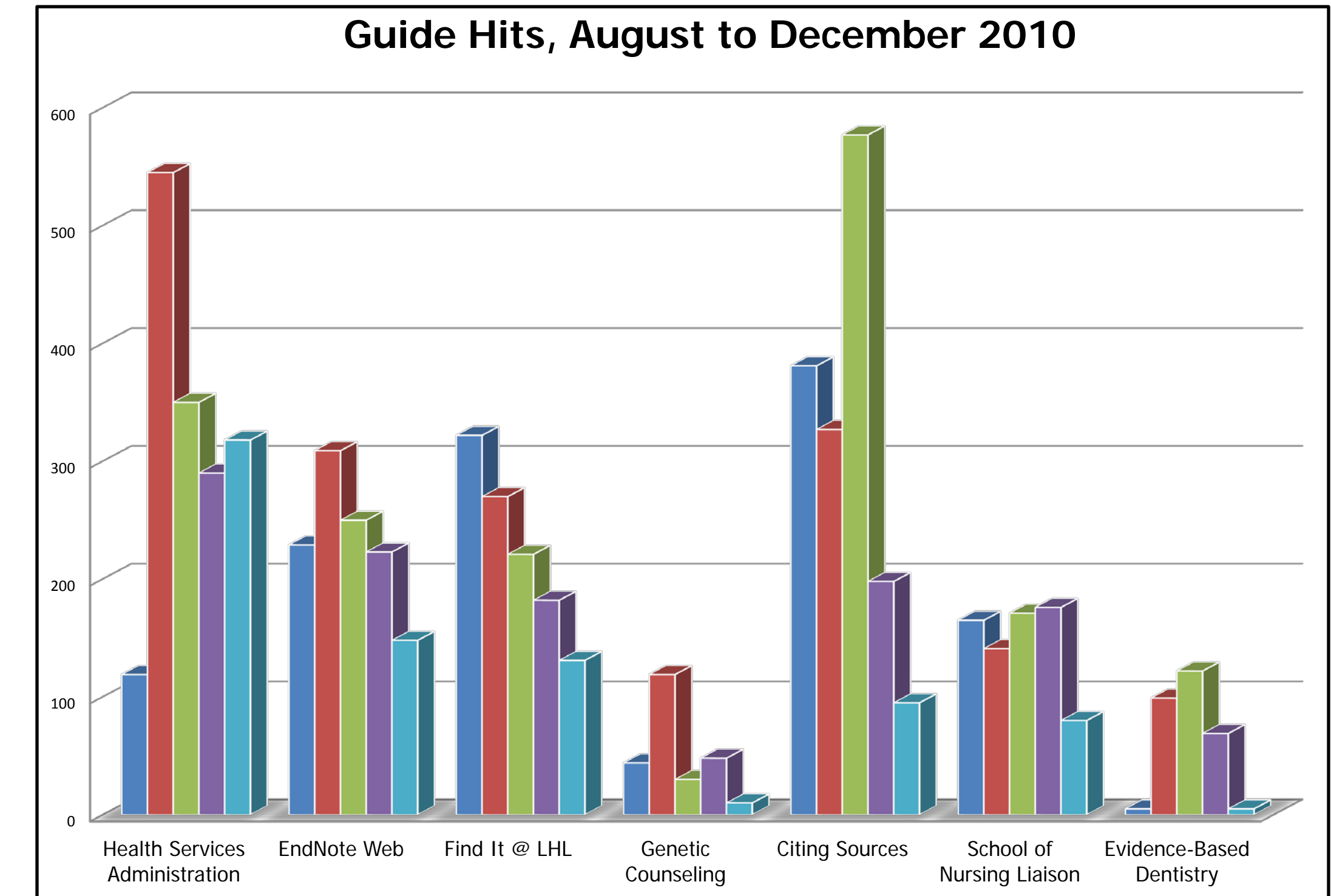
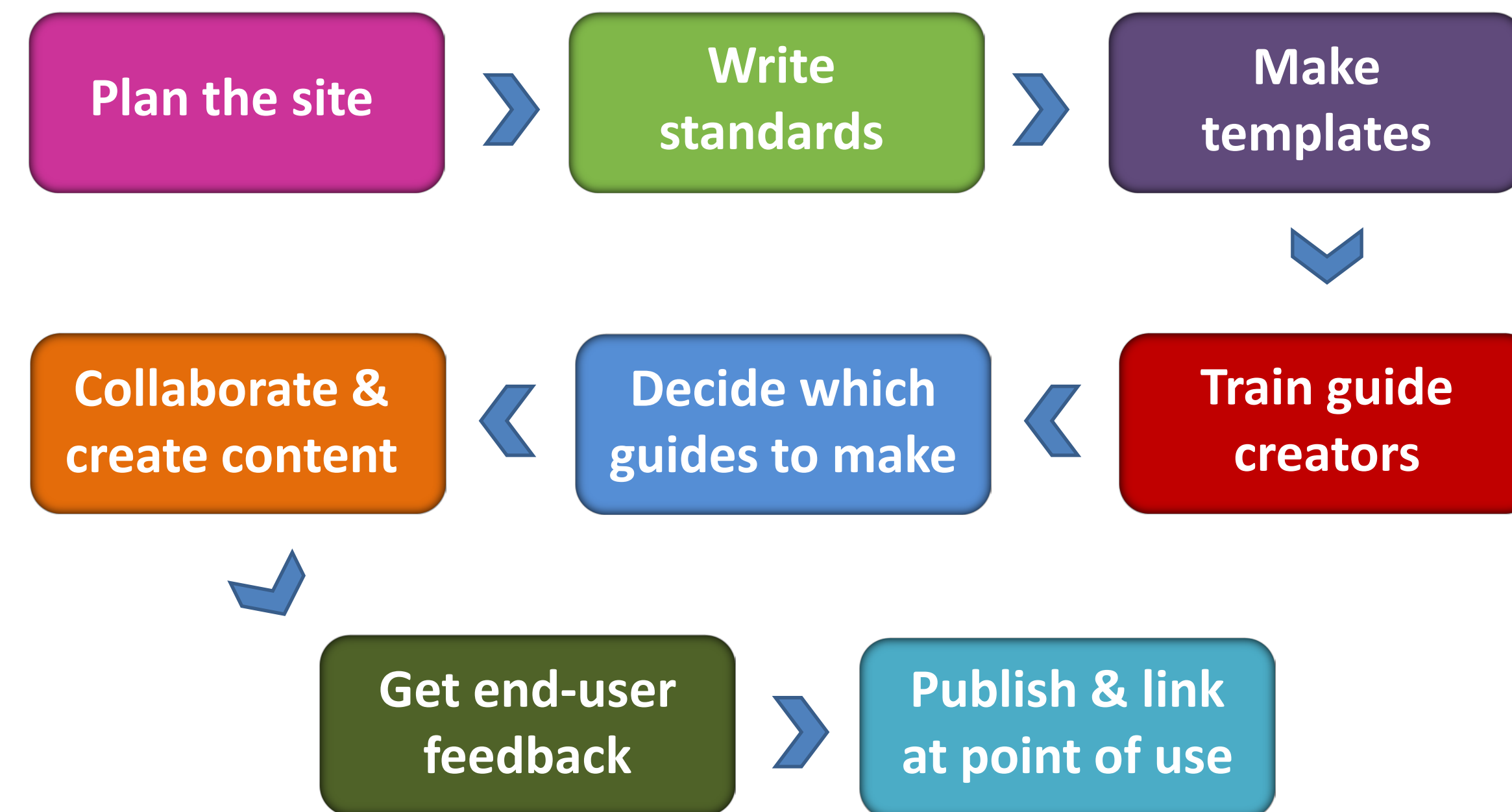


Health Services Administration Guide

<http://libguides.lhl.uab.edu/HSA>

Purpose: Share how LibGuides helped revitalize library pathfinders, tutorials, and liaison web pages with interactive content

Implementation Process



Guide Usage, Fall Semester 2010

Types of LHL Guides

- Liaison Guides
- Getting Started Guides
- Course & Program Guides
- Pathfinder/Resource Guides
- Orientation Guides

The [36 published guides](#) were created at faculty request & user needs. Seven more in the works!

Our Advice

- Have a core group to do preliminary steps
- Create ["getting started" guide](#) with standards, instructions, & videos for all guide creators
- Create ["box templates"](#) for all to use
- Liberally use the copy & link collaboration features
- Beware of copying/pasting from existing Word documents
- Don't rely on built-in link checker alone as only certain links are checked
- Use Scribd to include handouts; use [YouTube](#) to embed videos
- Be flexible when developing standards
- Have multiple proofers to catch typos
- Be careful linking to other guides in a tab as users may be confused when they get to a guide different from where they started
- Take advantage of LibGuides' amazing support