

University of Alabama at Birmingham

Noel-Levitz Student Satisfaction Survey (SSI)

The Student Satisfaction Inventory covers a wide range of institutional activities and services, from academics to student services to extracurricular activities. UAB has participated in 2000, 2004, and 2008. The SSI will be administered on a three-year cycle. More information about SSI is available at this web site: <https://www.noellevitz.com/Our+Services/Retention/Tools/Student+Satisfaction+Inventory/>

2008 Student Satisfaction Inventory

UAB invited all undergraduate students to participate in the electronic survey in Spring 2008, and 20% of them (1,964) responded.

Some highlights of the 2008 administration of SSI include the following:

- UAB students gave a higher rating to academic advising than did students at all participating public senior institutions or at institutions in comparison groups.
- Items related to "concern for the individual" received higher satisfaction scores at UAB than at comparison institutions and participating public senior institutions.
- Instructional Effectiveness was rated higher at UAB than at comparison institutions and participating public senior institutions.
- UAB campus support services received more positive satisfaction responses than at other similar institutions.

