REGISTRATION INFORMATION

Participants may register by phone, e-mail, or postal mail. **Deadline for registration is Monday, March 18th, 2004.**

Please contact Becky Taylor to register:

By Mail:
Becky Taylor
c/o Mountain Area Hospice
P.O.Box 16
Asheville, NC  28802
By Phone: (828) 255-0231 ext. 8317
By E-mail: beckytaylor@carepartners.org

Please enclose a check for $40  made payable to Mountain Area Hospice. Please add $25 if you are a nurse or social worker and would like Continuing Education Credits.

<table>
<thead>
<tr>
<th>Name</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Address</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>City/State/Zip</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Home Phone</th>
<th>Work Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>E-mail Address</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Congregation or Organization Representing (if any)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
</tr>
</tbody>
</table>

____ I am a nurse and would like CEUs.
____ I am a social worker and would like CEUs.

TRAINING LEADERS

Rev. Malcolm Marler, D.Min., is the founder and Director of The Support Team Network since 1994. Malcolm has trained thousands of persons in the United States how to develop Support Teams in the last decade.

Lynn Pace is a consultant with The Support Team Network and is the Community Outreach Coordinator, Faith in Action Coordinator, CarePartners Mountain Area Hospice, Asheville, NC.

Molly Walling is a consultant with The Support Team Network and a consultant with CarePartners Mountain Area Hospice, Asheville, NC.

The mission of the Support Team Network (STN) is to be a national training and resource center for the development of volunteer Support Teams for persons with health concerns or other special needs.

CONTACT US

The Support Team Network
188 Community Care Building
908 S 20th ST
Birmingham, AL 35294-2050
E-mail: Staff@SupportTeam.org
Web site: www.SupportTeam.org
Toll-free: 877.614.9129

The Care Team Network changed its name to The Support Team Network on January 1, 2004!

SUPPORT TEAM LEADERSHIP TRAINING

Thursday and Friday, March 25 and 26, 2004
Asheville, NC

Sponsored by

End-of-Life Care Coalition of Western North Carolina
CarePartners Mountain Area Hospice
WHAT IS A SUPPORT TEAM?
A Support Team is a group of volunteers working together to provide practical, emotional, and spiritual support to individuals/families with health concerns or other special needs.

This training will focus on reaching out to persons at the end-of-life in the community, but participants may use this team approach to care for persons with any need.

WHAT DOES A SUPPORT TEAM DO?
Team members simply do what they enjoy doing for others, when they are able, in an organized way with a built-in support system.

A team’s activities may include transportation to the doctor or grocery store, household or yard chores.

Some people enjoy running errands, preparing meals, or providing social outings. Others prefer to visit, make phone calls, or provide a break for caregivers.

WHY ARE TEAMS NEEDED?
The number of persons with needs is increasing due to persons living longer with fewer resources. Improved medical treatments help people live longer but not necessarily with a better quality of life.

A team approach provides a practical way individuals can work together to share the care to make a difference in the lives of others.

TRAINING DETAILS

AUDIENCE
Anyone who is interested in starting a Support Team in their community, or who is interested in being a volunteer coordinator (for many teams) or a team leader (for individual teams) in an existing Support Team program is invited.

DATES AND TIME
The two-day conference will be on Thursday and Friday, March 25th and 26th, 2004 from 9:00 to 5:00 p.m. each day. The second day builds on the material from the first day. Check-in is from 8:30-9:00 each day.

LOCATION
First Baptist Church, Five Oak Street, Asheville, NC 28801, (828) 252-4781.

COST
The cost of the training is $40 per person and includes lunch and refreshments both days, a 200-page manual and all handouts.

This training is made possible through a Rallying Points certificate, www.rallyingpoints.org, which assists community-based coalitions in improving care and caring for those nearing the end of life.

REGISTRATION
Registration is required for everyone. Please see the back panel of this brochure for registration information.

TRAINING CONTENT

Thursday and Friday, March 25th and 26th, 2004, 9-5 p.m.

This is a fun, fast-paced, experientially-based training.

Innovative methods are utilized to help participants understand and personally experience the concepts, and then learn how to teach the team approach to others.

Training is based on five major components:

- BEGINNING — How to introduce the team concept to others so that potential Team Members are able to hear the flexibility and freedom of the team approach.
- BUILDING—How to prepare the Team Members through an Orientation that anyone can lead!
- CONNECTING—How to clarify expectations with the potential Support Team Friend (recipient) or Family or Facility.
- CARING—How to care for one another and the Team Friend through an efficient 59-minute meeting.
- SUSTAINING—How to sustain Support Teams for the long run through a Leadership Team (Support Team for Support Teams) and networking with The Support Team Network.

By the end of the training, participants will be able to start, train, and sustain Support Teams for any need where they worship, work, or live.