### TRAINERS

**Rev. Malcolm Marler, D.Min.** is the founder and Director of The Support Team Network since 1994. Malcolm has trained thousands of persons in the United States how to develop Support Teams in the last decade.

E-mail: mmarler@SupportTeam.org

**Barbara Spring, Ph.D.** is the Community Liaison and co-founder of the Life’s End Institute in Missoula, MT. She is also a Consultant with The Support Team Network.

E-mail: BKSpring@SupportTeam.org

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### REGISTRATION INFORMATION

Participants may register by phone, e-mail, or postal mail. **Deadline for registration is Monday, February 24, 2004.**

Please contact Ann Swain to register:

By Mail:  Ann Swain, Faith in Action Care Team Ministry, 185 Crestline DR, Kalispell, MT 59901
By Phone:  406-752-9622
By E-mail:  aswain@ilcorp.org

Please enclose a check made payable to Immanuel Lutheran Corporation.

- [ ] $20 Commuter
- [ ] $70 one night
- [ ] $80 two night
- [ ] $90 three nights

Please add $25 if you are a nurse or social worker and would like Continuing Education Credits.

- [ ] I am a nurse and would like CEUs.
- [ ] I am a social worker and would like CEUs.

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### CONTACT US

**The Support Team Network**
188 Community Care Building
908 S 20th ST
Birmingham, AL 35294-2050

E-mail: Staff@SupportTeam.org
Web site: www.SupportTeam.org
Toll-free: 877.614.9129

The Care Team Network changed its name to The Support Team Network on January 1, 2004!

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**SUPPORT TEAM LEADERSHIP TRAINING**

Tuesday and Wednesday, March 2-3, 2004
Kalispell, MT

Sponsored by

- Immanuel Lutheran Corporation
- Faith-in-Action Care Team Ministry
WHAT IS A SUPPORT TEAM?

A Support Team is a group of volunteers working together to provide practical, emotional, and spiritual support to individuals/families with health concerns or other special needs.

This training will focus on reaching out to persons at the end-of-life in the community, but participants may use this team approach to care for persons with any need.

WHAT DOES A SUPPORT TEAM DO?

Team members simply do what they enjoy doing for others, when they are able, in an organized way with a built-in support system.

A team’s activities may include transportation to the doctor or grocery store, household or yard chores.

Some people enjoy running errands, preparing meals, or providing social outings. Others prefer to visit, make phone calls, or provide a break for caregivers.

WHY ARE TEAMS NEEDED?

The number of persons with needs is increasing due to persons living longer with fewer resources. Improved medical treatments help people live longer but not necessarily with a better quality of life.

A team approach provides a practical way individuals can work together to share the care to make a difference in the lives of others.

TRAINING DETAILS

AUDIENCE

Anyone who is interested in starting a Support Team in their community, organization, or congregation is invited. This training teaches persons how to start, train, and sustain Support Teams.

DATES AND TIME

The two-day training will be on Tuesday and Wednesday, March 2nd and 3rd, 2004 from 9:00 to 4:00 p.m. each day. The second day builds on the material from the first day. Check-in is from 8:30-9:00 each day.

LOCATION

The training will be held at the beautiful natural location of Flathead Lutheran Bible Camp, Kalispell, MT (406) 844-3201. Transportation is available from Kalispell or you may drive directly to the camp. Directions will be sent when you register.

COST

The cost of the training is $20 per person for daily commuters, $70 (one night), $80 (two nights), $90 three nights. Price includes training, manual, lunch, and refreshments. Registration is required.

This training is made possible through a Rallying Points certificate, www.rallyingpoints.org, which assists community-based coalitions in improving care and caring for those nearing the end of life.

TRAINING CONTENT

Tuesday and Wednesday, March 2nd and 3rd, 2004, 9-4 p.m.

This training is fun, fast-paced, and experientially-based! The time moves quickly. Innovative methods are utilized to help participants understand and personally experience the concepts, and then learn how to teach the team approach to others.

Training is based on five major components:

- BEGINNING — How to introduce the team concept to others so that potential Team Members are able to hear the flexibility and freedom of the team approach.
- BUILDING—How to prepare Team Members through an Orientation that anyone can lead!
- CONNECTING—How to clarify expectations with the potential Support Team Friend (recipient) or Family or Facility.
- CARING—How to care for one another and the Team Friend through an efficient 59-minute meeting that helps persons communicate, educate, and coordinate.
- SUSTAINING—How to sustain Support Teams for the long run through a Leadership Team (Support Team for Support Teams) and how to use the resources of The Support Team Network.

By the end of the training, participants will be able to start, train, and sustain Support Teams for any need where they worship, work, or live.