CONFERENCE LEADERS

Rev. Malcolm Marler, D.Min., is the founder and Director of The Support Team Network since 1994.

The mission of the Support Team Network (STN) is to be a national training and resource center for the development of volunteer Support Teams for persons with health concerns or other special needs.

Malcolm: mmarler@SupportTeam.org

Suzanne DeWees, Ph.D., is a Consultant with The Support Team Network and is the Health Ministry Coordinator for Hospice of Volusia/Flagler in Daytona, FL.

Suzanne: sdewees@SupportTeam.org

CONTACT US

The Support Team Network
908 S 20th ST, Suite 188
Birmingham, AL 35294-2050
Toll-free: 877-614-9129
Web site: www.SupportTeam.org
Staff E-mail: staff@SupportTeam.org

REGISTRATION INFORMATION

Participants may register by mailing, faxing, calling, or e-mailing the information below to:

Diane Bailey
Good Shepherd Hospice
1239 E Main St., Suite 1
Bartow, FL 33830
Phone: 863-292-4300 option 6, ext 7907
Fax: 863-292-4096
E-mail: diane.bailey@gshospice.org

Please make your $20 check payable to Good Shepherd Hospice.

Name

Address

City/State/Zip

Home Phone        Work Phone

E-mail Address

Congregation or Organization Representing (if any)

If you would like continuing education credit, please indicate if you are a nurse or social worker and add $25.

Continuing Education Credit

_____ Nurse       _____ Social Worker

SUPPORT TEAM LEADERSHIP TRAINING

Tuesday and Wednesday, January 27-28, 2004

Hosted by
North Lakeland Presbyterian Church
Lakeland, FL

Sponsored by
Journey thru Life—A Coalition in Action
Good Shepherd Hospice
Rallying Points

Led by
The Support Team Network

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______ Nurse       _____ Social Worker

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WHAT IS A SUPPORT TEAM?
A Support Team is a group of volunteers working together to provide practical, emotional, and spiritual support to individuals and families with special needs.

This conference will focus on reaching out to persons who have chronic or critical illnesses through congregations or organizations, but participants may use the team approach to care for persons with any need.

WHAT DOES A SUPPORT TEAM DO?
A Support Team’s activities may include transportation to the doctor or grocery store, household or yard chores.

Some Team Members enjoy running errands, preparing meals, or providing social outings. Others prefer to visit, make phone calls, or provide a break for caregivers.

WHY ARE SUPPORT TEAMS NEEDED?
In general, people are living longer with fewer resources. Improved medical treatments help people live longer with certain illnesses, but not always with the quality of life desired. Families are also more geographically dispersed and two-income families create more caregiving challenges.

A team approach also works better for the volunteer due to flexible, guilt-free service is the key to a team working well! Team Members get to do what they love to do, when they are able, but in a coordinated way with a built-in support system.

AUDIENCE
This training is for persons who want to develop Support Teams for persons living with any serious illness, disability, or other special needs.

Training should be of special interest to congregations, senior centers, hospice programs, nursing homes, hospitals, and other organizations.

DATES AND TIME
The two-day training will be on Tuesday and Wednesday, January 27-28, 2004 from 9:00 a.m. to 4:00 p.m. each day. Check-in is 8:30.

LOCATION
North Lakeland Presbyterian Church, 6725 Socrum Loop Road, Lakeland, FL 33809, 863-815-0308.

COST
The cost is $20 per person for this training (normally $150). Registration is required for everyone.

This conference is made possible through a Rallying Points certificate, www.rallyingpoints.org, which assists community-based coalitions in improving care and caring for those nearing the end of life.

REGISTRATION
Please see back panel.

TRAINING CONTENT
Tuesday and Wednesday, January 27-28, 9:00-4:00 p.m. each day

This is a fun, fast-paced, experientially-based training.

Innovative methods are utilized to help participants understand and personally experience the concepts, and then learn how to teach the team approach to others.

Training is based on five major components:

• BEGINNING — How to introduce the team concept to others so that potential Team Members are able to hear the flexibility and freedom of the team approach.

• BUILDING—How to prepare the Team Members through an Orientation that anyone can lead!

• CONNECTING—How to clarify expectations with the potential Support Team Friend (recipient) or Family or Facility.

• CARING—How to care for one another and the Team Friend through an efficient 59-minute meeting.

• SUSTAINING—How to sustain Support Teams for the long run through a Leadership Team (Support Team for Support Teams) and networking with The Support Team Network.

By the end of the training, participants will be able to start, train, and sustain Support Teams for any need where they worship, work, or live.