The UAB HEALTH SYSTEM provides the highest quality care for each of its patients. Each patient is recognized as an individual with unique psychosocial, spiritual, and cultural values. Our physicians and staff are committed to patient involvement in care.
You have the right to be treated with respect and dignity.
You have the right to be informed about your diagnosis, treatment, and prognosis.
You are responsible for providing information about your health history.
You have the right to information in your medical record.
You have the right to choose advance directives about your health.
You have the right to be informed of any research projects that may affect your care.
You have the right to have your examination, medical record, and conversation about your health be private and confidential.
You are responsible to follow your plan of care.
You are responsible to meet appointments. You are responsible to cancel in a timely manner if you cannot keep your appointment.
You are responsible for financial obligations for care and services.
You have the right to voice concerns about your care and to receive a response which addresses your concerns.
You are responsible to be considerate of the rights of other patients and clinic personnel.
You have the right to translation for speech, hearing, or other impairment needs.
You have the right to ask questions about treatments or procedures which are planned as a part of your care.
You have the right to expect a quick response to reports of pain.
You are responsible to ask what to expect regarding pain and pain management. You are responsible to ask for pain relief when pain first begins and to assist the providers in assessing your pain.
You have the right to receive a notice of health information practice about how your comprehensive information is used.

If you have any questions or concerns about your rights and responsibilities, please contact Patient Relations at (205) 801-8623.