Focused on the future. Focused on solutions. Focused on you.
WHAT'S HAPPENING

Announcements

Forgot your password? You can reset it yourself

Students: How to get your computer ready for UAB

UAB IT tool to help The Campaign for UAB

BlazerID password change notification schedule changing

UAB IT honored for 'best' Benevolent Fund campaign

UAB IT to launch stronger, more secure WiFi network

Alert regarding telephone scam on campus

UAB IT Guidance on IE, Windows, Java - Updated May 23, 2014

UAB IT Announces Enterprise Agreement with Adobe

Internet Access for Windows XP Systems to be Suspended

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DID YOU KNOW?

Self-service password resets are on the rise. If you have a cell phone registered for B-Alert/e-Notify, you can use the automated password reset, a quick and convenient method to reset a forgotten BlazerID password. Register your cell phone now.

The busiest time for AskIT is 10 to 11 a.m. Mondays, with the most tickets submitted and the most calls answered. Find out how to contact AskIT here.

Over the past year, May — the first month that UAB employees had to change their passwords under the new password reset policy — saw the highest call volume for AskIT.

Desktop computers rank as the most requested area of assistance from AskIT users. Read more statistics about AskIT in our Key Performance Indicators.

Passphrases are better than passwords. Read more about keeping your password secure.