

Cindy L. Cain

Curriculum Vitae

October 2022

University of Alabama at Birmingham
Department of Sociology
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Birmingham, Alabama 35294-1152

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Academic Appointments

- 2021-Current Associate Professor
Department of Sociology
University of Alabama at Birmingham
Affiliated with Center for Palliative and Supportive Care
- 2018-2021 Assistant Professor
Department of Sociology
University of Alabama at Birmingham
Affiliated with Center for Palliative and Supportive Care
- 2015-2018 Assistant Professor in Residence
Department of Health Policy and Management
University of California, Los Angeles
Affiliated with Center for Health Policy Research
Affiliated with California Center for Population Research
- 2013-2015 Postdoctoral Associate
Division of Health Policy and Management
University of Minnesota, Twin Cities

Education

- 2013 Ph.D. in Sociology, University of Arizona
“Challenges and Adaptations of Hospice Workers”
- 2008 M.A. in Sociology, University of Arizona
- 2005 B.A. in Sociology, Indiana University

- 2019 **Cain, Cindy L.**, Barbara Koenig, Helene Starks, Judy Thomas, Lindsay Forbes, *Sara McCleskey, and Neil S. Wenger. "Hospital Responses to the End of Life Option Act: Implementation of Aid in Dying in California." *JAMA Internal Medicine* 179(7):985-987.
- 2019 **Cain, Cindy L.** and *Sara McCleskey. "Expanded Definitions of the 'Good Death'? Race, Ethnicity, and Medical Aid in Dying." *Sociology of Health and Illness* 41(6):1175-1191.
- 2019 *McCleskey, Sara and **Cindy L. Cain**. "Improving End of Life Care for Diverse Populations: Communication, Competency, and System Supports." *American Journal of Hospice and Palliative Medicine* 36(6):453-459.
- 2019 **Cain, Cindy L.**, Monica S. Frazer, and *Rusudan Kilaberia. "Identity Work within Attempts to Transform Health Care: Invisible Team Processes." *Human Relations* 72(2):370-396.
- 2019 *Brunner, Julian, **Cindy L. Cain**, Elizabeth Yano, and Alison Hamilton. Ideal Care. "Local Leaders' Perspectives on Women Veterans Health Care: What Would Ideal Look Like?" *Women's Health Issues* 29(1):64-71.
- 2018 **Cain, Cindy L.**, Antonella Surbone, Ronit Elk, and Marjorie Kagawa Singer. "Culture and Palliative Care: Preferences, Communication, Meaning, and Mutual Decision-Making." *Journal of Pain and Symptom Management* 55(5):1408-1419.
- 2018 **Cain, Cindy L.**, Steven Wallace, and Ninez Ponce. "Trust, Helpfulness, and Safety of Neighborhoods: Community-Level Social Capital and Health of Older Adults." *The Gerontologist* 58(1):4-14.
- 2018 Schellinger, Sandra, Eric W. Anderson, Monica S. Frazer, **Cindy L. Cain**. "Patient Self-Defined Goals: Essentials of Person-Centered Care for Serious Illness." *American Journal of Hospice and Palliative Medicine* 35(1):159-165.
- 2017 **Cain, Cindy L.**, *Caitlin Taborda-Whitt, Monica S. Frazer, Sandra Schellinger, Katie M. White, Jason Kaasovic, Brenda Nelson, and Allison Chant. "A Mixed Methods Study of Emotional Exhaustion within an Innovative Health Care Team. *Journal of Interprofessional Care* 31(6):714-724.
- 2017 **Cain, Cindy L.** "Boundaried Caring and Gendered Emotion Management in Hospice Work." *Gender, Work and Organization* 24(4):345-359.

- 2017 **Cain, Cindy L.**, *Dimpho Orionzi, Mollie O'Brien, and Lovel Trahan. "The Power of Community Voices for Enhancing CHNAs." *Health Promotion Practice* 18(3):437-443.
- 2017 Zhu, Xi, Douglas Wholey, **Cindy L. Cain**, and *Nabil Natafqi. "Staff Turnover in Assertive Community Treatment (ACT) Teams: The Role of Team Climate." *Administration and Policy in Mental Health and Mental Health Services Research* 44(2):258-268.
- 2017 *Brunner, Julian, Emmeline Chuang, Caroline Goldzweig, **Cindy L. Cain**, Catherine Sugar, and Elizabeth M. Yano. "User-Centered Design to Improve Clinical Decision Support at VA Primary Care Clinics." *International Journal of Medical Informatics* 104:56-64.
- 2017 Hamilton, Alison, *Julian Brunner, **Cindy L. Cain**, Emmeline Chuang, Tana Luger, Ismelda Canelo, Lisa Rubenstein, and Elizabeth M. Yano. "Engaging Multilevel Stakeholders in an Implementation Trial of Evidence-Based Quality Improvement in VA Women's Health Primary Care." *Translational Behavioral Medicine* 7(3):478-485.
- 2016 Grant, Don, Jeffrey Sallaz, and **Cindy L. Cain**. "Bridging Science and Religion: How Health Care Workers as Storytellers Construct Spiritual Meanings." *Journal for the Scientific Study of Religion* 55(3):465-484.
- 2016 Schellinger, Sandra, **Cindy L. Cain**, Kathleen Shibrowski, Deborah Elumba, and Erin Rosenberg. "Building New Teams to Revise Late Life Care." *American Journal of Hospice and Palliative Medicine* 33(6):561-567.
- 2015 Koppman, Sharon, **Cindy L. Cain**, and Erin Leahey. "Joy of Science: Disciplinary Diversity in Emotional Accounts." *Science, Technology and Human Value* 40(1):30-70.
- 2015 *Pisansky, Andrew J., Douglas Wholey, **Cindy L. Cain**, and Xi Zhu. "Encounter Preparedness, Satisfaction, and Performance Effects of Influence in Assertive Community Treatment (ACT) Teams." *Administration and Policy in Mental Health and Mental Health Services Research* 44(4):441-451.
- 2014 **Cain, Cindy L.** and Erin Leahey. "Cultural Correlates of Gender Integration in Science." *Gender, Work and Organization* 21(6):516-530.
Featured in *Nature: International Weekly Journal of Science*,
"Career Progress: Informal Relations"

- 2013 Leahey, Erin and **Cindy L. Cain**. "Straight from the Source: Accounting for Scientific Success." *Social Studies of Science* 43(6):927-951.
- 2012 **Cain, Cindy L.** "Integrating Dark Humor and Compassion: Identities and Presentations of Self in the Front and Back Regions of Hospice." *Journal of Contemporary Ethnography* 41(6):668-694.
 Featured in Sage Podcasts, "Integrating Dark Humor and Compassion"
- 2012 **Cain, Cindy L.** "Emotions and the Research Interview: What Hospice Workers Can Teach Us." *Health Sociology Review* 21(4):396-405.

Other Publications

- Forthcoming **Cain, Cindy L.** "End of Life Considerations During COVID-19," in *From Crisis to Catastrophe: Care, COVID-19, and Pathways to Change*, edited by Mignon Duffy, Amy Armenia, and Kim Price-Glynn. Rutgers University Press.
- 2022 **Cain, Cindy L.** "Review of *Why Surgeons Struggle with Work-Hour Reforms* by James E. Coverdill and John D. Mellinger." *Contemporary Sociology*.
- 2021 Wolfe, Joseph D., Shawn Bauldry, and **Cindy L. Cain**. "Research Methods," in *The Wiley Blackwell Companion to Medical Sociology*, edited by William Cockerham. Wiley.
- 2016 **Cain, Cindy L.** "Review of *Laborers of Love: Nursing Homes and the Structures of Care Work* by Jason Rodriguez." *Contemporary Sociology*.
- 2016 **Cain, Cindy L.** "Implementing Aid in Dying in California: Experiences from Other States Indicate the Need for Strong Implementation Guidance." *UCLA Center for Health Policy Research*.
- 2015 **Cain, Cindy L.** "Orienting End-of-Life Care: The Hidden Value of Hospice Home Visits" in *Caring on the Clock*, edited by Mignon Duffy, Amy Armenia, and Clare Stacey. Rutgers University Press.
- 2015 **Cain, Cindy L.** "Shared Suffering in Hospice Care" in *World Suffering and the Quality of Life*, edited by Ron Anderson. Springer.
- 2011 Schoon, Eric and **Cindy L. Cain**. "Facebook's Boundaries." *Contexts* 10(2):70-1.

Research Support

- 2021-2022 “Book Proposal for *Sacred Selves of People with Dementia*.” (\$9,565), Principal Investigator. *Faculty Development Grant Program*. University of Alabama at Birmingham.
- 2017-2018 “Building Neighborhood Social Capital: Trust, Safety, and Helpfulness” (\$50,000), Principal Investigator. *New Connections: Increasing Diversity of RWJF Programming*. Robert Wood Johnson Foundation.
- 2017-2018 “Team Science” (\$15,000), Principal Investigator with Maritza Salazar. *Clinical and Translational Science Awards*.
- 2017-2018 “End of Life Option Act: One Year After Implementation” (\$94,204), Principal Investigator with Barbara Koenig and Judy Thomas. *California Health Care Foundation* and *Stupski Foundation*.
- 2015-2017 “End of Life Option Act Research” (\$120,000), Co-Principal Investigator with Gerald Kominski. *Donation to Fielding School of Public Health*, University of California, Los Angeles.
- 2015-2017 “LifeCourse Research” (\$50,000), Principal Investigator. *Contract Research with Allina Health*.
- 2011-2012 “Hospice Care Workers and Emotion Management in the Workplace” (\$9,675), Co-Principal Investigator with Don Grant. *Doctoral Dissertation Improvement Grant*. National Science Foundation: 1129541.
- 2011-2012 “Recipes for Scientific Success” (\$216,075), Collaborator with Erin Leahey and Charles Ragin. *Science of Science Policy and Science, Technology & Society Grant*. National Science Foundation: 1057559.
- 2010 “Heart Work is Hard Work: The Challenges and Adaptations of Hospice Careworkers” (\$1,000), Principal Investigator. *Social and Behavioral Sciences Summer Research Development Grant*, University of Arizona.
- 2008 “Highly Cited Authors Discuss their Success” (\$378), Principal Investigator. *Social and Behavioral Sciences Pre-Doctoral Grant*, University of Arizona.

Research Honors and Awards

- 2017 Merit Increase for Exceptional Research. *Fielding School of Public Health*. University of California, Los Angeles.

- 2012-2013 Excellence Fellowship (.5 funding). *Graduate College and Confluence: Center for Creative Inquiry Graduate Fellowship in the Arts, Humanities, and Social Sciences*. University of Arizona.
- 2006-2007 Graduate College Fellowship (.25 funding). *Social and Behavioral Sciences*. University of Arizona.
- 2007 Honorable Mention. *Graduate Research Fellowship*. National Science Foundation.
- 2006 Honorable Mention. *Graduate Research Fellowship*. National Science Foundation.

Presentations

Invited Presentations

- 2022 **Cain, Cindy L.** “Paradoxes of Meaningful Work: Rewards and Constraints of Care.” *Sociology Department Workshop Series*. University of Minnesota. Twin Cities, Minnesota.
- 2020 **Cain, Cindy L.** “Supporting or Undermining Personhood of People with Dementia?” *Center Scholars, Palliative and Supportive Care*. University of Alabama at Birmingham. Birmingham, AL.
- 2018 **Cain, Cindy L.** “Update on the End of Life Option Act.” *Testimony in the Special Hearing on End of Life Care in California*. Committee headed by Assemblymember Eggman. Sacramento, CA.
- 2017 **Cain, Cindy L.** “End of Life Options.” *Hammer Forum*. Hammer Museum, Los Angeles, CA.
- 2017 **Cain, Cindy L.** “Constructions of Dying: Debating California’s End of Life Option Act.” *Health Working Group*. Sociology Department, UCLA, Los Angeles, CA.
- 2017 **Cain, Cindy L.** “Public Understanding and Reactions to California’s End of Life Option Act: Implications for Disparities at End of Life.” *Center for Cancer Prevention and Control Research*, UCLA, Los Angeles, CA.
- 2016 **Cain, Cindy L.** “Implementing Aid in Dying in California.” *UCLA Center for Health Policy Research Seminar Series*. UCLA, Los Angeles, CA.

- 2016 **Cain, Cindy L.** “Burnout and Provider Wellbeing: Research on Supporting the Health Care Workforce.” *UCLA Counseling and Psychological Services Training*. UCLA, Los Angeles, CA.
- 2015 **Cain, Cindy L.** “Emotions in Health Care Work.” *Division of Health Policy and Management*. University of Minnesota, Minneapolis, MN.
- 2014 **Cain, Cindy L.** “Care Work and Emotions: Developing 'Recovery at Work' Using Three Empirical Cases.” *Department of Sociology*. University of Minnesota, Minneapolis, MN.
- 2014 **Cain, Cindy L.** “Balancing Work and Family when Patients are Imminently Dying.” *Work, Family & Time Workshop*. University of Minnesota, Minneapolis, MN.

Selected Conference Presentations

- 2022 **Cain, Cindy L.** “Sacred Selves of People with Dementia” *Southern Gerontological Society Annual Meeting*. Panama City Beach, FL.
- 2020 **Cain, Cindy L.** “Sacred Selves of People with Dementia” *American Sociological Association Annual Meeting*. Cancelled due to COVID-19.
- 2019 **Cain, Cindy L.** and Jack Lam. “Integrating Work and Home when Patients are Dying.” *Global Carework Summit*. Toronto, Canada.
- 2019 **Cain, Cindy L.** “Framing California’s End of Life Option Act: Social Movements, Medicine, and Dying.” *American Sociological Association Annual Meeting*. New York, NY.
- 2019 **Cain, Cindy L.** and *Caty Taborda. “Lay Healthcare Workers’ Identity and Collaboration: Navigating Innovative Healthcare.” *American Sociological Association Annual Meeting*. New York, NY.
- 2017 **Cain, Cindy L.,** Steven Wallace, and Ninez Ponce. “Trust, Helpfulness, and Safety of Neighborhoods: Community-Level Social Capital and Health of Older Adults.” *American Sociological Association Annual Meeting*. Montreal, Canada.
- 2017 **Cain, Cindy L.** “Innovative Pressures for Care Workers.” *Global Carework Summit*. Lowell, MA.
- 2016 **Cain, Cindy L.** “Team Practice Abandonment in Hospice: Conflicting Logics in Times of Transformation.” *Academy of Management Annual Meeting*. Anaheim, CA.

- 2016 **Cain, Cindy L.** “Understanding Emotions in Caring Work: Combining and Developing Theory Using Three Empirical Cases. *Academy of Management Annual Meeting*. Anaheim, CA.
- 2016 **Cain, Cindy L.** and Jack Lam. “Hospice Workers’ Wellbeing: Integrating Work and Home when Patients are Dying.” *AcademyHealth Annual Meeting*. Boston, MA.
- 2015 **Cain, Cindy L.** “Emotions and Turnover Intention in Hospice Workers: Refining Emotional Labor for Care Work.” *American Sociological Association Annual Meeting*. Chicago, IL.
- 2015 **Cain, Cindy L.** “Understanding Emotions in Caring Work: Developing Workplace Depletion and Recovery Using Three Empirical Cases.” *American Sociological Association Annual Meeting*. Chicago, IL.
- 2014 **Cain, Cindy L.,** Rusudan Kilaberia, and Monica Frazer. “Identity Work within Attempts to Transform Health Care.” *Eastern Sociological Society Annual Meeting*. Baltimore, MD.
- 2013 **Cain, Cindy L.** “Consequences of Conflicting Institutional Logics: Power, Inequality, and Isomorphism in the Hospice Division of Labor.” *American Sociological Association Annual Meeting*. New York, NY.

Courses Taught

Sociology, University of Alabama at Birmingham

- 2021-2022 Development of Sociological Theory (SOC 407)
Overall Course Rating: 4.9/5.0, Spring 2021 – Remote
Overall Course Rating: 5.0/5.0, Spring 2022
- 2020 Sociology of Popular Culture (SOC 316)
Overall Course Rating: 4.9/5.0, Fall 2020 – Hybrid
- 2020 Contemporary Sociological Theory – PhD Level (SOC 722)
Overall Course Rating: 5.0/5.0, Spring 2020
- 2019 Medical Sociology Theory (SOC 408)
Overall Course Rating: 5.0/5.0, Fall 2019
- 2019-2021 Introduction to Sociology (SOC 100)
Overall Course Rating: 4.9/5.0, Spring 2019
Overall Course Rating: 4.7/5.0, Fall 2019
Overall Course Rating: 4.5/5.0, Fall 2021

- 2019-2021 Introduction to Medical Sociology (SOC 280)
Overall Course Rating: 3.8/5.0, Spring 2019 – Online
Overall Course Rating: 4.7/5.0, Fall 2021
- 2018-2022 Sociology of Death and Dying – UG, MA, & PhD Levels (SOC 456/760)
Overall Course Rating: 4.6/5.0, Fall 2018
Overall Course Rating: 4.6/5.0, Spring 2020 – Online MA
Overall Course Rating: 4.8/5.0, Fall 2020 – Hybrid
Overall Course Rating: 4.8/5.0, Spring 2021 – Online MA
Overall Course Rating: 4.6/5.0, Spring 2022 – Online MA

Public Health, University of California, Los Angeles

- 2017-2018 Qualitative and Mixed Methods Research (HPM 265)
Overall Course Rating: 9.0/9.0, Fall 2017
- 2016-2018 Health Services Organization and Management Theory (HPM 234)
Overall Course Rating: 7.8/9.0, Winter 2016
Overall Course Rating: 7.5/9.0, Winter 2017
Overall Course Rating: 9.0/9.0, Winter 2018
- 2016-2017 Applied Field Studies (HPM 400)
Overall Course Rating: 7.7/9.0, Fall 2016

Sociology, University of Arizona

- 2011 Sociology of Gender (SOC/GWS 459)
Overall Course Rating: 4.4/5.0, Spring 2011
- 2011 Explaining Deviance (SOC 447)
Overall Course Rating: 4.7/5.0, Summer 2010
- 2009-2010 Sociology of Sexuality (SOC 324)
Overall Course Rating: 4.1/5.0, Summer 2009
Overall Course Rating: 4.5/5.0, Fall 2010
- 2009-2010 Sociology of Popular Culture (SOC 317)
Overall Course Rating: 3.9/5.0, Fall 2009
Overall Course Rating: 4.5/5.0, Spring 2010
- 2008 Introduction to Sociology (SOC 101)
Overall Course Rating: 4.1/5.0, Summer 2008

Teaching Grants, Awards, and Honors

- 2020-2022 Core Teaching Fellowship. University of Alabama at Birmingham.
- 2020 Center for Teaching and Learning eLearning Certificate. University of Alabama at Birmingham.
- 2018 Recognition for Excellence in Teaching. Department of Health Policy and Management, University of California, Los Angeles.
- 2016 Merit Increase for Exceptional Teaching. Department of Health Policy and Management, University of California, Los Angeles.
- 2010 School of Social and Behavioral Sciences Graduate Teaching Award. University of Arizona.
- 2010 Bunis Teaching Award. Department of Sociology, University of Arizona.
- 2009 Certificate in College Teaching. Office of Instructional Development, University of Arizona.

Graduate Students Mentored

- 2022-Current Ashleigh Allgood (MA Committee), University of Alabama at Birmingham, Department of Sociology.
- 2022-Current Todd Becker (PhD Committee), University of Maryland, Department of Social Work.
- 2022-Current Jill Deaver (MA Committee), University of Alabama at Birmingham, Department of Sociology.
- 2021-Current Karen Hoefler (PhD Chair), University of Alabama at Birmingham, Department of Sociology.
- 2021-Current Chunhong Xiao (PhD Committee), University of Alabama at Birmingham, School of Nursing.
- 2020-Current Bria Morgan (PhD Chair), University of Alabama at Birmingham, Department of Sociology.
- 2019-Current Mercedes Tarasovich (MA Chair, PhD Chair), University of Alabama at Birmingham, Department of Sociology

- 2018-2022 Alejandra Colon-Lopez (PhD Committee), University of Alabama at Birmingham, Department of Sociology
- 2014-2022 Caty Taborda (PhD Committee and Research Supervisor), University of Minnesota, Department of Sociology
- 2018-2021 Brie Scrivner (PhD Chair), University of Alabama at Birmingham, Department of Sociology
- 2018-2021 Stephanie Kirkland (PhD Committee), University of Alabama at Birmingham, Department of Sociology
- 2019-2020 Kirsten Ostergren (PhD Committee), University of Alabama at Birmingham, Department of Sociology
- 2018-2020 Roman Johnson (PhD Committee), University of Alabama at Birmingham, Department of Sociology
- 2018-2020 Fabrice Julien (PhD Committee), University of Alabama at Birmingham, Department of Sociology
- 2016-2018 Clara Bergen (PhD Committee), University of California, Los Angeles, Department of Sociology
- 2015-2018 Julian Brunner (PhD Committee), University of California, Los Angeles, Department of Health Policy and Management
- 2017-2018 Helen Ovsepyan (PhD Committee), University of California, Los Angeles, Department of Health Policy and Management
- 2015-2018 Sara McCleskey (Research Supervisor), University of California, Los Angeles, Department of Health Policy and Management
- 2015-2018 Selene Mak (PhD Committee), University of California, Los Angeles, Department of Health Policy and Management
- 2015-2018 Arpan Patel (PhD Committee), University of California, Los Angeles, Department of Health Policy and Management
- 2013-2014 Andrew Pisansky (MS Committee), University of Minnesota, Division of Health Policy and Management

Undergraduate Students Mentored

- 2021-2022 Will Roberson (Honors Thesis Supervisor), University of Alabama at Birmingham, Department of Sociology.
- 2021-2022 Amanda Crowley (Honors Thesis Supervisor), University of Alabama at Birmingham, Department of Sociology.
- 2019-2020 Sarah Williams (Honors Thesis Supervisor), University of Alabama at Birmingham, Department of Sociology.

Service

Department, School, and University Service

- 2020-2021 Committee Chair: Graduate Student Awards. Department of Sociology, University of Alabama at Birmingham.
- 2019-2020 Committee Chair: Faculty Evaluation Committee. Department of Sociology, University of Alabama at Birmingham.
- 2019-2020 Committee Member: Faculty Handbook Revision Committee. Department of Sociology, University of Alabama at Birmingham.
- 2019-2020 Committee Member: Scholarship Committee. College of Arts and Sciences, University of Alabama at Birmingham.
- 2019-2020 Poster Judge: UAB Aging Symposium, University of Alabama at Birmingham.
- 2019-2020 Committee Member: Faculty Recruitment Committee. Department of Sociology, University of Alabama at Birmingham.
- 2018-2019 Committee Member: Faculty Evaluation Committee. Department of Sociology, University of Alabama at Birmingham.
- 2018-2019 Committee Member: Comprehensive Exam Committee. Department of Sociology, University of Alabama at Birmingham.
- 2017-2018 Committee Co-Chair: Faculty Mentorship and Professional Development. Health Policy and Management, University of California, Los Angeles.
- 2015-2018 Committee Member: Masters in Public Health Program Committee. Health Policy and Management, University of California, Los Angeles.

2015-2018 Committee Member: Community and Alumni Relations Committee.
Fielding School of Public Health, University of California, Los Angeles.

Disciplinary Service

2021- Current Steering Committee Co-Chair: *Carework Network*

2020-2021 Committee Chair: *Carework Network Responds*, Online portal for COVID-19 resources.

2020-2023 Editorial Board Member: *Journal of Health and Social Behavior*.

2020-2021 Co-Lead of Methods Research: *AcademyHealth 2020 and 2021 Annual Research Meeting*.

2019-2021 Steering Committee Member: *Carework Network* and *Global Carework Summit*.

2012-Current Ad-hoc Reviewer (Sociology): *Journal of Health and Social Behavior; Sociology of Health and Illness; Social Science and Medicine; Sociological Inquiry; American Sociological Review; Gender & Society; Emotions, Space and Society; Social Forces; Science, Technology and Human Value; Sociological Forum; Symbolic Interaction; Sociological Perspectives; Socius; American Anthropologist; Social Problems; Journal for the Scientific Study of Religion; Work & Occupations; Human Relations; International Journal of Care and Caring*.

2012-Current Ad-hoc Reviewer (Health Services and Management): *BMC Health Services Research; Health Promotion Practice; Stress and Health, International Association of Geriatrics and Gerontology; Journal of Management Studies*.

2015-2016 Ad-hoc Reviewer: *National Science Foundation and Israel Science Foundation*.

Community Service

2019-Current Advisory Board Member: *Central Alabama Area Agency on Aging*.

2018-Current Volunteer: *Girls Incorporated of Central Alabama*.

2009-2013 Volunteer: *Hospice Care*.