WCG-ThreeWire
The New Paradigm in Patient Enrollment
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About WCG-ThreeWire

Founded in 1999
Joined the WCG family in 2017

WCG-ThreeWire Headquarters:
Eden Prairie, MN USA

WCG-ThreeWire European Operations:
Frankfurt, Germany

WCG-ThreeWire Asia-Pac Operations:
Tokyo, Japan

Global Footprint

On-Site support capabilities in 39 countries
Relationships with over 5,700 AMCs, hospitals, health networks, private clinics and clinical research facilities globally
In 2019: A daily average of 750 WCG-ThreeWire Enrollment Assistants were placed at sites, globally

Experience

In the past 4 years, WCG-ThreeWire has:
• Supported over 400 protocols
• Worked with over 100 sponsors
• Assisted over 3,500 sites
• Screened over 2,000,000 patients

Services

• On-Site and Remote Enrollment Assistant™ Site Support
  • Patient Prescreening, Scheduling
  • Media Referral Processing
  • Data Entry and Query Resolution
  • Referral Physician Networks
  • Community Outreach

• Supplemental Study Coordinator Resourcing
  All support offerings fully sponsor funded

=WCG-ThreeWire Global Footprint=

= current locations
= potential locations
### WCG-ThreeWire Enrollment Assistants™
**Sponsor Paid, Customized Support to Address the Most Common Recruitment Challenges**

#### Patient Identification
- Are there enough study patients in your database to meet your study enrollment commitments?
- How many of your studies are competing for the same study population?
- Does your site have a strong, established physician referral network?
- Would enrollment benefit from community outreach or media referrals?

#### Study Team Bandwidth
- Is your study team able to dedicate uninterrupted time to patient enrollment?
- Would enrollment benefit from recruitment outreach outside of normal business hours?
- Is your study team able to respond to all media referrals within 24 hours of receipt?
- Do you have a data entry backlog? What other duties are delayed in order to meet data locks?
Site Customized Support: Enrollment Strategies to Address Subpar Patient Identification

The WCG-ThreeWire Solution

- Accelerate enrollment starting by optimizing the innermost circle and working outward
- Customize tactics based on the Institution’s, Site’s and patient population’s unique needs
- Expand study team bandwidth by providing dedicated recruitment support
- Back Enrollment Assistant support with WCG-ThreeWire expertise and experience
Enrollment Assistants™: Dedicated Resources to Address Study Team Bandwidth

**Enrollment Assistants**
- Sponsor funded; no cost to your institution
- Institution-customized support
- Collaboration with study-team
- Site and protocol-specific enrollment strategies
- EA placements backed by WCG-ThreeWire management and expertise

**EA Qualifications in Accordance with Enrollment Tactics and Study-Specific Needs**
- Nurse (RN or LPN), Certified Nurse Practitioner
- Clinical research professional
- Indication/TA experience
- Training and experience in supporting clinical trials
### Benefits of Enrollment Assistants On-Site Support

**A dedicated resource at the site whose job is to provide customized support that maximizes value and enrollment results.**

<table>
<thead>
<tr>
<th>Customized Recruitment Plan</th>
<th>An Extension of the Site Team</th>
<th>Ability to Provide Flexibility</th>
</tr>
</thead>
<tbody>
<tr>
<td>What specific tasks are needed at the site?</td>
<td>EAs typically have direct clinical research experience in roles such as research assistants or study coordinators.</td>
<td>The support the EA is able to provide can be tailored to the sponsor and site’s needs</td>
</tr>
<tr>
<td>What are the skills your Enrollment Assistant needs to have?</td>
<td>ThreeWire provides fully trained EAs to jump right in and work autonomously</td>
<td>Can fulfill a multitude of roles and duties at the site</td>
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<tr>
<td>How many hours per week do you need help?</td>
<td></td>
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</tbody>
</table>
# Enrollment Assistant™ (EA) Sourcing Options

## WCG-ThreeWire Sourced EA

**On Site Placement**
- Identified from the WCG-ThreeWire EA network; Lives within the site's local community
- Functions as a member of the study team; included on the DOA Log
- Qualifications meeting the specific needs of the study and tactics deployed at the site
- Background in healthcare/clinical research (such as nurses or study coordinators)
- Training facilitated by WCG-ThreeWire
- Has the same obligation to protect PHI and comply with HIPAA as do all other study team members

**Remote Placement**
- Identified from the Remote EA Team located at WCG-ThreeWire HQ in Minnesota
- Functions as a member of the study team; included on the delegation log
- Same qualifications, training standards, and tactical abilities as On-site EAs (as is appropriate to be deployed remotely)
- Ideal for sites needing help with media referral processing
- Has the same obligation to protect PHI and comply with HIPAA as do all other study team members

## Site Sourced EA

**On Site Placement**
- Identified from the site's employee roster; Utilize the surplus time of a Site employee(s) not currently on the delegation log
- Training facilitated by WCG-ThreeWire
- Site Sourced EA would become a dedicated resource for the study operating as an EA
- Because the EA is already an employee of the site and productivity metrics/tracking is compliant with GDPR standards, no PHI leaves the site

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Transparency
Real-time information keeps sites and WCG-ThreeWire Management Support updated with crucial enrollment data 24/7
Not ANOTHER mandated portal: SC may access my-patient.com at their own discretion

Insights
Measures Critical Variables:
- Disqualification Reasons
- Prescreening Results
- Patient tracking from identification through consent
- Media Campaign Yield and Referral Dispensation

Efficiency
Customized builds to improve enrollment log and chart review completion and accuracy
Tracks EA productivity

Privacy
Secure, web-accessed study management portal.
GDPR, HIPAA, HITECH compliant

Visibility and Control in Enrollment Efforts
Thank you