

Communicate with patients, families, communities, **and professionals in health and other fields** in a responsive and responsible manner that supports a team approach to the **promotion and** maintenance of health and the **prevention and** treatment of disease. (Interprofessional Communication)

Interprofessional Communication Sub-competencies:

CC1.	Choose effective communication tools and techniques, including information systems and communication technologies, to facilitate discussions and interactions that enhance team function.
CC2.	Communicate information with patients, families, community members , and health team members in a form that is understandable, avoiding discipline-specific terminology when possible.
CC3.	Express one's knowledge and opinions to team members involved in patient care and population health improvement with confidence, clarity, and respect, working to ensure common understanding of information, treatment, care decisions, and population health programs and policies.
CC4.	Listen actively, and encourage ideas and opinions of other team members.
CC5.	Give timely, sensitive, instructive feedback to others about their performance on the team, responding respectfully as a team member to feedback from others.
CC6.	Use respectful language appropriate for a given difficult situation, crucial conversation, or conflict.
CC7.	Recognize how one's uniqueness (experience level, expertise, culture, power, and hierarchy within the health team) contributes to effective communication, conflict resolution, and positive interprofessional working relationships (University of Toronto, 2008).
CC8.	Communicate the importance of teamwork in patient-centered care and population health programs and policies.