UAB MY HEALTH REWARDS BIOMETRIC SCREENING PROGRAM NOTICE OF HEALTH INFORMATION PRACTICES AND

UAB NOTICE OF NONDISCRIMATION

Effective Date: January 26, 2015 Last Amended: 7/30/25

THIS NOTICE APPLIES TO THE UAB MY HEALTH REWARDS BIOMETRIC SCREENING PROGRAM AND NOT TO ANY OTHER UAB SPONSORED WELLNESS ACTIVITY. IT DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED BY THE UAB MY HEALTH REWARDS BIOMETRIC SCREENING PROGRAM AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

Who Will Follow This Notice

THIS NOTICE GIVES YOU INFORMATION REQUIRED BY LAW about the privacy practices of the UAB My Health Rewards Biometric Screening program, a self-insured group health plan and a component of several UAB group health plans ("the Plan"); any business associate(s) of the Plan, including but not limited to HealthCheck360 ("Business Associates"), and any UAB Health Insurance Portability and Accountability Act ("HIPAA") covered component providing services to the Plan ("Plan partner(s)"). This notice does not apply to employees or nonemployees who may participate in other wellness activities offered by the UAB or its Wellness Program, but who do not participate in the UAB My Health Rewards Biometric Screening program. The Plan Sponsor is a HIPAA hybrid entity. This Notice applies to the Plan and the administrative departments at UAB, the University of Alabama System, the UAB Health System, and the UAB Hospital Management, LLC, that may provide legal, billing, auditing, technology support or other administrative support for the Plan. These departments include, but are not limited to, the University of Alabama System ("UAS") Office of Counsel; the UAS Office of Internal Audit; the UAB Privacy and Security Officers; the UAB Human Resources department, Information Technology, and Compliance departments; and the UAB and UAS Risk Management. For purposes of this Notice, the group health plan and its affiliated administrative support departments, when providing administrative support for the group health plan, are referred to as the "Plan".

The Plan is a voluntary wellness program available to all benefit eligible employees. The Plan is administered according to federal rules permitting employer-sponsored wellness programs that seek to improve employee health or prevent disease, including the Americans with Disabilities Act of 1990, the Genetic Information Nondiscrimination Act of 2008, and the Health Insurance Portability and Accountability Act, as applicable, among others. If you choose to participate in the Plan you will be asked to complete a biometric screening, which will include a blood test for Total Cholesterol, Glucose, High-Density Lipoproteins, Triglycerides, Low-Density Lipoproteins, and Hgb A1C, if necessary.

OUR PLEDGE REGARDING MEDICAL INFORMATION:

We understand that medical information about you and your health is personal, and we are committed to protecting medical information. We create a membership record of your enrollment in the Plan. We also maintain records of payments we have made for health care services you have received and medical information we have used and disclosed to make

decisions about your care. We need these records to provide the benefits and services you are entitled to receive as a member of the Plan and to comply with certain legal and regulatory requirements. This Notice will tell you about the ways in which we may use and disclose your medical information. We also describe your rights and certain obligations we have regarding the use and disclosure of your medical information. We are required by law to:

- make sure that medical information that identifies you is kept private;
- give you this Notice of our legal duties and privacy practices with respect to your medical information;
- notify you in the case of a breach of your identifiable medical information; and
- follow the terms of the Notice currently in effect.

HOW WE MAY USE AND DISCLOSE MEDICAL INFORMATION ABOUT YOU.

The following categories describe some of the ways that we will use and disclose your medical information. Not every use or disclosure in a category will be listed. However, all of the ways we are permitted to use and disclose your information will fall within one of the categories.

- Treatment and Treatment Alternatives. We may use or disclose your medical information to help your doctors and other health care providers coordinate or arrange your medical treatment or care. For example, we may notify a doctor that you have not received a covered preventive health screening that is recommended by a national institute or authoritative agency, or we may alert your doctor that you are taking prescription drugs that could cause adverse reactions or interactions with other drugs. In addition, we may help your health care provider coordinate or arrange medical services that you need or help your health care provider find a safer prescription drug alternative. We may also disclose medical information about you to people outside of the Plan who may be involved in your medical care, such as your family members or close friends. We may use and disclose your medical information to tell you about health-related benefits or services that may be of interest to you.
- **Payment.** We may use and disclose your medical information for payment purposes. Examples of payment include, but are not limited to, the following:
 - obtaining Plan premiums;
 - determining or fulfilling our responsibility for coverage of benefits (or the provision of benefits);
 - processing claims filed by providers who have treated you;
 - reviewing health care services to determine medical necessity, provision of coverage, or justification of charges;
 - coordinating benefits with other health plans (payers) that provide coverage for you;
 - pursuing recoveries from third parties (subrogation); and
 - providing eligibility information to health care providers.
- Health Care Operations. We may use and disclose your medical information for our routine health care operations. These uses and disclosures are necessary for the Plan to operate and make sure that all its members receive quality care. We may also combine medical information about many plan members to decide what additional services or benefits we should offer and what services or benefits are not needed. Examples of health care operations include, but are not limited to, the following:

- conducting quality assessment and improvement activities;
- engaging in care coordination or case management;
- detecting fraud, waste or abuse;
- · providing customer service;
- business management and general administrative activities related to our organization and the services we provide; and
- underwriting, premium rating, or other activities relating to the issuing, renewal or replacement of the Plan.

Note: We will not use or disclose genetic information about you for underwriting purposes.

- Individuals Involved in Your Care or Payment for Your Care. We may release medical information about you to the Subscriber, a friend or family member who is involved in your medical care or payment for your medical care, or your personal representative(s) appointed by you or designated by applicable law. State and federal law may require us to secure permission from a child age 14 or older prior to making certain disclosures of medical information to a parent. In addition, we may disclose your medical information to an entity assisting in a disaster relief effort so that your family can be notified about your status and location.
- Health-Related Benefit and Service Reminders. We may use and disclose your medical information to contact you and remind you to talk to your doctor about certain covered medical screenings or preventive services. We may also use and disclose medical information to tell you about health-related benefits or services that may be of interest to you. For example, we may mail you a letter about a new health-related service available through the UAB My Health Rewards Plan.

Research. We may use and disclose your medical information for medical research. All clinical research studies must be approved by a special process required by law that protects patients involved in research. While the use of protected health information ("PHI") for research purposes typically requires authorization by the individual, there are some instances where authorization is not required. Such instances must be approved by a privacy board

- <u>Certain Marketing Activities.</u> We may use medical information about you to forward promotional gifts of nominal value, to communicate with you about services offered by the Plan, to communicate with you about case management and care coordination, and to communicate with you about treatment alternatives. We do not sell your health information to any third party for their marketing activities unless you sign an authorization allowing us to do this.
- Business Associates. There are some benefits and services the Plan provides through contracts with business associates. One example is our arrangement with HealthCheck360 to serve as the third party administrator of the Plan. Other examples include a copy service we use when making copies of your health information, or other arrangements for consultants, accountants, lawyers, and subrogation companies. When these services are contracted, we may disclose your health information to our business associates so that they can perform the job we've asked them to do. To protect your health information we require the business associate to appropriately safeguard your information.

- The Plan Sponsor (Your Employer). We may disclose, in summary form, your claim history and other similar information to the Plan Sponsor, your Employer. Such summary information does not contain your name or other distinguishing characteristics. We may also disclose to the Plan Sponsor the fact that you are enrolled in, or dis-enrolled from, the Plan. Business Associate(s) may disclose medical information about you to certain employees of the Plan Sponsor, whose job it is to administer the Plan to perform certain administrative functions on behalf of the Plan--for example, to assist you or others acting on your behalf, in resolving complaints or coverage issues or to develop other benefits or services which may be helpful to you. The Plan agrees to ensure the continuing confidentiality and security of your protected health information. The Plan also agrees not to use or disclose your protected health information for employment-related activities. If you are enrolled in a UAB sponsored group health plan, we or our business associates may disclose your medical information to business associates of those group health plans of which the Plan is a component to perform administrative functions on behalf of the Plan.
- As Required By Law. We will disclose your medical information when required to do so by federal, state, or local law.
- <u>Public Health Activities.</u> We may disclose medical information about you to public health or legal authorities charged with preventing or controlling disease, injury, or disability.
- Food and Drug Administration (FDA). We may disclose to the FDA and to manufacturers
 health information relative to adverse events with respect to food, supplements, products,
 or post-marketing surveillance information to enable product recalls, repairs, or
 replacement.
- Victims of Abuse. Neglect or Domestic Violence. We may disclose to a government authority authorized by law to receive reports of child, elder, and domestic abuse or neglect.
- Health Oversight Activities. We may disclose medical information to a health oversight
 agency for activities authorized by law. These oversight activities include, for example,
 audits, investigations, licensure, and inspections. These activities allow the government to
 monitor the health care system, government programs, and compliance with civil rights
 laws.
- Lawsuits and Disputes. If you are involved in a lawsuit or a dispute, we may disclose medical information about you in response to a court or administrative order. We may also disclose your medical information in response to a subpoena, discovery request, or other lawful process by someone else involved in the dispute, but only if efforts have been made by the seeking party to tell you about the request or to obtain an order protecting the information requested. We may disclose medical information for judicial or administrative proceedings, as required by law.
- Law Enforcement. We may release medical information for law enforcement purposes as required by law, in response to a valid subpoena, for identification and location of fugitives, witnesses or missing persons, for suspected victims of crime, for deaths that may have resulted from criminal conduct and for suspected crimes on the premises.
- Coroners. Medical Examiners and Funeral Directors. We may release medical information to a coroner or medical examiner. This may be necessary, for example, to identify a deceased person or determine the cause of death.

- **Organ and Tissue Donation.** If you are an organ, tissue, or eye donor or recipient, we may use or release your medical information to organizations that manage organ, tissue, and eye procurement, banking, transportation, and transplantation.
- To Avert a Serious Threat to Health or Safety. We may use and disclose your medical information when necessary to prevent a serious threat to your health and safety or the health and safety of the public or another person. Any disclosure, however, would only be to someone able to help prevent the threat.
- Military and Veterans. If you are a member of the armed forces, we may release your
 medical information as required by military command authorities. We may also release
 medical information about foreign military personnel to the appropriate foreign military
 authority.
- National Security and Intelligence Activities. We may release your medical information to authorized federal officials for intelligence, counterintelligence, and other national security activities authorized by law.
- Protective Services for the President and Others. We may disclose medical information
 about you to authorized federal officials so they may provide protection to the President,
 other authorized persons or foreign heads of state or conduct special investigations.
- Workers' Compensation. We may release your medical information for workers' compensation or similar programs as authorzed by law. These programs provide benefits for work-related injuries or illness.
- <u>Inmates or Individuals in Custody.</u> If you are an inmate of a correctional institution or under the custody of a law enforcement official, we may release your medical information to the correctional institution or law enforcement official for your health or for the health and safety of other individuals.
- Other uses and disclosures. We will obtain your written authorization to use or disclose your psychotherapy notes (other than for uses permitted by law without your authorization); to use or disclose your health information for marketing activities not described above; and prior to selling your health information to any third party. Any uses and disclosures not described in this Notice will be made only with your written authorization.
- Special Note. Once your health information is disclosed for permitted purposes or according to your request, it may be subject to redisclosure and no longer protected by federal regulations.

YOUR RIGHTS REGARDING MEDICAL INFORMATION ABOUT YOU.

You have the following rights regarding medical information we maintain about you:

Right to Inspect and Obtain a Copy. You have the right to inspect and obtain a copy medical information that may be used to make decisions about your care. Usually, this includes enrollment and biometric screening information held by Business Associate(s). Additionally the 21st Century Cures Act prohibits us from knowingly engaging in Information Blocking. We will not engage in any practice that is likely to interfere with, prevent, or discourage your access, exchange, or use of your electronic health information.

To inspect or obtain a copy of your medical information that may be used to make decisions about you, you must submit your request in writing to Business Associate(s)' Privacy Officer (see contact information later in this Notice). If you request a copy (paper or electronic) of the information, you may be charged a fee for the costs of copying, mailing or other supplies associated with your request.

We may deny your request to inspect and obtain a copy in certain very limited circumstances. If your request is denied, you may appeal the denial by following the instructions in the letter of denial you will receive. Another licensed health care professional chosen by Business Associate(s) will review your request and the denial. The person conducting the review will not be the person who denied your request. We will comply with the outcome of the review.

• Right to Amend. If you feel that medical information we have about you is incorrect or incomplete, you have the right to ask us to amend the information kept by Business Associate(s) for as long as the information is kept by or for the Plan.

Your request for amendment must be made in writing on the required form and submitted to HealthCheck360's Privacy Officer (see contact information later in this Notice). In addition, you must provide a reason that supports your request.

- We may deny your request for an amendment; if we do, we will tell you why and explain your options.
- Right to an Accounting of Disclosures. You have the right to request an accounting of disclosures, which is a list of entities or persons (other than yourself) to whom we disclosed your medical information without your written authorization. The accounting would include disclosures made in response to a court order or subpoena or data submitted to a public health authority, but does not include disclosures that are exempted by law. For example, an accounting of disclosures does not include disclosures for treatment purposes.

To request an accounting of disclosures, you must submit your request in writing on the required form to HealthCheck360's Privacy Officer (see contact information later in this Notice). Your request must state a time period which may not be more than the six years prior to the date of the request. Your request should indicate in what form you want the list (for example, on paper, electronically). The first list you request within a 12 month period will be free. For additional lists, we may charge you for the cost of providing the list. We will notify you of the cost involved and you may choose to withdraw or modify your request before any costs are incurred.

• Right to Request Restrictions. You have the right to request we restrict or limit how we use or disclose your medical information for treatment, payment, or health care operations. You also have the right to request a limit on the medical information we disclose about you to someone who is involved in your care or the payment for your care, like a family member or friend. For example, you could ask that we not use or disclose information about a surgery you had.

We are not required to agree to your request in all circumstances. If we do agree, we will comply with your request unless the information is needed to provide you emergency treatment. If we deny your request, we will tell you why and explain your options.

To request restrictions, you must make your request in writing on the required form to HealthCheck360's Privacy Officer (see contact information later in this Notice). In your request, you must tell us: (1) what information you want to limit; (2) whether you want to limit the use, disclosure or both; and (3) to whom you want the limits to apply, for example, disclosures to your spouse.

• Right to Request Confidential Communications. You have the right to request that we communicate with you about medical matters in a certain way or at a certain location. For example, you can ask that we only contact you at work or by mail.

To request confidential communications, you must make your request in writing on the required form to HealthCheck360's Privacy Officer (see contact information later in this Notice) and specify how or where you wish to be contacted. We will not ask you the reason for your request. We will accommodate all reasonable requests.

- Right to Revoke Authorization. You have the right to revoke your authorization to use or disclose your medical information except to the extent that action has already been taken in reliance on your authorization. Revocations must be made in writing to HealthCheck360's Privacy Officer (see contact information later in this Notice).
- Right to a Paper Copy of This Notice. You have the right to a paper copy of this Notice. You may ask us to give you a copy of this Notice at any time. Even if you have agreed to receive this Notice electronically, you are still entitled to a paper copy.

You may obtain a copy of this Notice at: www.uab.edu/myhealthrewards.

To obtain a paper copy of this Notice, call the UAB Wellness Program at 205-996-7343 or HealthCheck360 at 563-207-7047.

YOUR RESPONSIBILITIES FOR PROTECTING MEDICAL INFORMATION.

As a member of the Plan, you are expected to help us safeguard your medical information. For example, you are responsible for letting us know if you have a change in your address or phone number. If you have on-line access to Plan information, you are responsible for establishing a password and protecting it. If you suspect someone has tried to access your records or those of another member without approval, you are responsible for letting us know as soon as possible so we can work with you to determine if additional precautions are needed.

CHANGES TO THIS NOTICE.

We reserve the right to change this Notice. Any change in the Notice could apply to medical information we already have about you as well as any information we receive in the future. If we make a material change to this Notice, we will include the new Notice in our annual distribution to all Plan Subscribers covered by the UAB My Health Rewards Biometric Screening program upon enrollment into the Plan. We will also post the new Notice on the Plan's website at: www.uab.edu/wellscreens. The Notice will contain the effective date on the first page.

FOR MORE INFORMATION OR TO REPORT A PROBLEM OR COMPLAINT.

If you have questions and would like additional information, you may contact UAB's Privacy Officer (see contact information below). If you believe your privacy rights have been violated, you may file a complaint with UAB or with the Secretary of the Department of Health and Human Services. To file a complaint with UAB, contact UAB's Privacy Officer (see contact information below).

All complaints must be submitted in writing. You will not be penalized for filing a complaint.

UAB PRIVACY OFFICER - CONTACT INFORMATION.

UAB HIPAA Privacy Officer GSB 423, 619 19th Street South, Birmingham, AL 35233 (205) 996-5051

NOTICE EFFECTIVE DATE: The effective date of the Notice is January 26, 2015, and was last amended on

For requests to inspect, copy, amend, restrict your medical information or for request for an accounting of disclosures of your medical information, contact the HealthCheck360 PRIVACY OFFICER.

HealthCheck360PRIVACY OFFICER - CONTACT INFORMATION.

HealthCheck360 Attention: Nicole Ames 800 Main St. Dubuque, IA 52001 563-207-7047

names@cottinghambutler.com

UAB NONDISCRIMINATION AND LANGUAGE ACCESSIBILITY NOTICE

The University of Alabama at Birmingham complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, religion, ethnicity, national origin, age, disability, genetic information, veteran's status, or sex (including pregnancy). The University of Alabama at Birmingham does not exclude people or treat them differently on any unlawful basis

The University of Alabama at Birmingham:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
 - Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services in connection with the UAB Wellness program, contact Emily Skaggs, Manager of Employee Wellness at (205) 975 - 7775. If you believe that the

University of Alabama at Birmingham has failed to provide these services or discriminated in another way on the basis of race, color, religion, ethnicity,national origin, age, disability, genetic information, veteran's status, or sex (including pregnancy), you can file a grievance with:

UAB Human Resources AB 215, 1720 2nd Avenue South Birmingham, Alabama 35294-0102 (phone): (205) 934-4458 HRrelations@uab.edu.

You can file a grievance in person or by mail, email, or the Report a Concern form. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal.

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 OCRComplaint@hhs.gov

Complaint forms are available at https://www.hhs.gov/sites/default/files/ocr-cr-complaint-form-package.pdf.

UAB Wellness will make appropriate arrangements to ensure that individuals with disabilities and individuals with limited English proficiency are provided auxiliary aids and services or language assistance services, respectively, if needed to participate in this grievance process. Such arrangements may include, but are not limited to, providing qualified interpreters, providing taped cassettes of material for individuals with low vision, or assuring a barrier-free location for the proceedings. The Civil Rights Coordinator will be responsible for such arrangements.

LANGUAGE ASSISTANCE SERVICES

Spanish

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-205-996-7343 (TYY: 1-800-548-2546).

Chinese

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電1-205-996-7343. (TYY: 1-800-548-2546)。

<u>Korean</u>

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-205-

996-7343. (TYY: 1-800-548-2546) 번으로 전화해 주십시오.

<u>Vietnamese</u>

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Goi số 1-205-996-7343 (TYY: 1-800-548-2546).

Arabic

ملحوظة :إذا كنت تتمدت اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. انصل برؤم 3437-669-502-1)رقم

هانف الصم والبكم: 1-5482546008

German

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-205-996-7343 (TYY: 1-800-548-2546).

French

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-205-996-7343 (TYY: 1-800-548-2546).

<u>Gujarati</u>

સુયના: જો તમે ગજરાતી બોલતા હો, તો નન:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 1-205-996-7343 (TYY: 1-800-548-2546).

Tagalog

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-205-996-7343 (TYY: 1-800-548-2546).

<u>Hindi</u>

ध्यान दें: यदद आप हहहहह बोलते हैं तो आपके दलए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-205-996-7343 (TYY: 1-800-548-2546) पर कॉल करें।

Laotian

ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼື ອດ້ານພາສາ, ໂດຍບໍ່ ເສັງຄ່າ, ແມ່ ນມີພ້ອມໃຫ້ທ່ານ. ໂທຣ 1-205-996-7343 (TYY: 1-800-548-2546).

<u>Russian</u>

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-205-996-7343 (ТҮҮ: 1-800-548-2546).

Portuguese

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-205-996-7343 (TYY: 1-800-548-2546).

Turkish

DİKKAT: Eğer Türkçe konuşuyor iseniz, dil yardımı hizmetlerinden ücretsiz olarak yararlanabilirsiniz. 1-205-996-7343 (TYY: 1-800-548-2546) irtibat numaralarını arayın.

<u>Japanese</u>

注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。1-205-996-7343 (TYY: 1-800-548-2546) まで、お電話にてご連絡ください。