

Upcoming Events

To register, click the time next to the event date of your choice.

SERVICE EXCELLENCE

Creating an Exceptional Service Experience

February 12 | [9am – 11:30am](#)

April 30 | [1pm – 3:30pm](#)

PRODUCTIVITY

Practical Project Management

April 3 | [8:30am – 12:30pm](#)

Productive Work Habits

February 14 | [1pm – 4pm](#)

Make the Most of Your Time

March 5 | [1pm – 3:30pm](#)

INNOVATION

Everyday Innovation

February 27, 2019 | [9 – 10:30am](#)

Process Improvement

March 27, 2019 | [9 – 10:30am](#)

CAREER DEVELOPMENT

Career Wise

5 Sessions: February 14 – June 13 | [8:30 – 11:00am](#)

COMMUNICATION

Developing Positive Relationships at Work

January 30 | [9am – 12pm](#)

March 28 | [1pm – 4pm](#)

DISC: Understanding Your Behavioral Style

February 13 | [1pm – 4pm](#)

Effective Listening Skills

February 6 | [1pm – 3:30pm](#)

Emotional Intelligence

February 20 | [1pm – 4pm](#)

Navigating Difficult Conversations

February 27 | [1pm – 4pm](#)

LEADERSHIP MANAGEMENT

Management Fundamentals:

Motivating through Performance Management

January 29, 2019 | [9am – 11am](#)

Giving and Receiving Feedback

February 26, 2019 | [9am – 11am](#)

Developing Others Through Coaching

March 19, 2019 | [9am – 11am](#)

Leading at All Levels (Cohort 1): FULL

Leadership Edge for New Managers: FULL



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Note: In addition to our public programs, we facilitate custom events. Leaders, please contact us to explore custom learning solutions.