



Your FSA claim filing deadline is extended to 9/30/2020

You can submit eligible claims from the previous year (2019)

The Internal Revenue Service (IRS) recently implemented a mandate that allows employees more time to submit reimbursement account claims. This means, your deadline to submit claims for reimbursement has been extended if you:

1. Were enrolled in the Health Care Flexible Spending Account (FSA) during the previous plan year
2. Have unused reimbursement account funds from the previous plan year.
3. Paid for an eligible out-of-pocket expense during the previous plan year that you haven't submitted for reimbursement yet.

How to submit claims

If you meet the criteria above, here's how to file a claim for reimbursement:

- [Log into payflex.com](#), your PayFlex member website.
 - If you're enrolled in a PayFlex account for this current plan year, select the previous plan year to see your extended deadline.
 - From there, you can confirm your new claim filing deadline.
- You can also log into the PayFlex Mobile® app.
- If you have eligible claims to submit, select **file a claim** to get started.
- If needed, you can complete a paper claim form. Then, fax or mail it to us. Claim forms are found on your PayFlex member website.

Note: If you had a claim/s denied due to submitting past your original claim filing deadline of March 31, 2020 (later extended to April 30, 2020), we'll automatically re-process those claims as long as we have all the information needed. This is also true for appealed claims.

Eligible Expense Scanner

In addition, if you aren't sure what's considered an eligible expense simply [click here to review the list on payflex.com](#). You can also check out the new **Eligible Expense Scanner** on the PayFlex Mobile app.

Questions?

Log into your PayFlex member website. Click **Help & Support** to email or chat with us. We're here to help Monday – Friday, 7 a.m. – 7 p.m. CT, and Saturday, 9 a.m. – 2 p.m. CT.

Note: Standard text messaging and other rates from your wireless carrier still apply.

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