



We care about you and your family's well-being. In response to the novel coronavirus (COVID-19) pandemic, VIVA HEALTH and UAB have worked to provide members easy access to appropriate testing and health care during this difficult time. The following applies to all plans offered through UAB:



Testing - 100% coverage of federally or state-approved lab testing on all plans when medically appropriate. No deductible, copayment, or coinsurance will apply to the lab test or to an in-network office visit, urgent care center visit, or emergency department visit related to COVID-19 testing.



Telehealth - Members can have telehealth visits from any location with any in-network provider who is providing medically appropriate covered services. There is no cost associated with Telehealth visits related to COVID-19.



Prescription refills - Members can get early refills of their maintenance medications if needed. Members are encouraged to secure a 90-day supply of non-specialty maintenance medications available through most retail pharmacies. Home delivery from the mail-order pharmacy is available on all plans for most medications by contacting Express Scripts at 855-778-1485.



Treatment - If a member requires hospitalization for the treatment of COVID-19, inpatient hospital treatment will be covered at 100% on all plans offered by UAB through May 31.



www.VivaHealth.com

VIVA HEALTH complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-294-7780. 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-800-294-7780.