



We care about you and your family's well-being. In response to the novel coronavirus (COVID-19) pandemic, VIVA HEALTH and UAB have worked to provide members easy access to appropriate testing and health care during this difficult time. The following applies to all plans offered through UAB:



Testing - 100% coverage of federally or state-approved lab testing on all VIVA HEALTH plans when medically appropriate. No deductible, copayment, or coinsurance will apply to the lab test or to an in-network office visit, urgent care center visit, or emergency department visit related to COVID-19 testing. Testing for college students for a return to school/enrollment requirement or for ongoing campus surveillance is covered under a different program, not your VIVA HEALTH plan. Students attending college in Alabama can receive return to school/enrollment testing for free through the GuideSafe program, with 13 testing sites across the state. For more information, visit www.guidesafe.org. College students attending schools outside of Alabama should contact their colleges about their testing programs.



Telehealth - Members can have telehealth visits from any location with any in-network provider who is providing medically appropriate covered services. There is no cost associated with Telehealth visits related to COVID-19.



Treatment - If a member requires hospitalization for the treatment of COVID-19, inpatient hospital treatment will be covered at 100% on all plans offered by UAB through September 30.



A Member of the UAB Health System

www.VivaHealth.com

VIVA HEALTH complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-294-7780. 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-800-294-7780.
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