Park Place Infusion Center

Our goal is to provide the safest and most effective care possible to each patient. In order to do this, the following guidelines are effective as of March 1, 2010.

Appointments

- It is important to bring your child to every appointment. The medications work best when they are given on a regular schedule.
- If you are unable to keep the appointment, please let the infusion staff know as soon as possible so that another child can be scheduled at that time. The clinic number is (205) 212-7084.
- It is also important to be on time for your appointment. Being late may cause patients scheduled later to wait past their appointment time.
- If you are more than 30 minutes late for the appointment, it is possible you will have to reschedule. Due to the number of infusion patients, it may be several weeks before another appointment can be made. This means the medications will be off schedule and this could affect your child’s health.
- Please be sure at every visit that the telephone numbers we have for your family are up to date as we may need to contact you regarding your child’s appointment.
- If you are late for or miss 2 appointments, your child’s plan of care will be reevaluated by the doctor and his nurse practitioner.

Parents and Visitors

- An adult familiar with your child’s care must be present at all times. Patients may not be dropped off and left alone during their infusion.
- Only one visitor at a time is allowed, but both parents may be with the child if the doctor is seeing them.
- No children other than the patients are allowed in the infusion center. If you must bring other children with you, there should also be an adult who can sit with them in the lobby area.
- We can no longer allow anyone to sit in the chair with the patient. We must have full access to the patient and the emergency equipment for safety reasons. Exceptions will be made at the staff’s discretion for very young children and children with special needs.

I have read and agree to comply with this contract of care: ______________