IT Service Portal Enhancement Action Plan  
Updated March 7, 2016

➢ Obtain feedback from UAB department IT personnel
   o Feedback Session 2-29-16
   o Feedback Session 3-2-16
   o Feedback Session 3-4-16

➢ Analyze feedback and consolidate

➢ Develop enhancement deployment schedule

➢ Present Portal enhancement action plan and deployment schedule
   o Action Plan Review Session 3-7-16
   o Action Plan Review Session 3-9-16
   o Action Plan Review Session 3-11-16

➢ Execute focus groups (for items requiring additional input)

➢ Publish changes/enhancements deployed to reThink website (weekly)