# #UTHealth Houston

# IMPLEMENTATION MAPPING Designing Strategies to Improve Adoption, Implementation and Sustainment

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> COERE Annual Methods Symposium January 18, 2024



# GOALS

## 1. INTRODUCE

Implementation Strategies and some challenges

### 2. DESCRIBE

Implementation Mapping as a method for designing and tailoring implementation strategies

### 3. DEMONSTRATE

How Implementation Mapping is used in the real world

**"A LITTLE KNOWLEDGE THAT ACTS IS WORTH INFINITELY MORE THAN** MUCH KNOWLEDGE THAT IS IDLE."



-Kahlil Gibran

# INTERVENTION IMPACT

Health Education & Behavior



Impact Factor: 4.2 / 5-Year Impact Factor: 3.8

Available access Research article First published December 1997

The Child and Adolescent Trial for Cardiovascular Health (CATCH): Intervention, Implementation, and Feasibility for Elementary Schools in the United States

Cheryl L. Perry, PhD, Deborah E. Sellers, PhD, [...], and Kathleen Cook, MEd (+8) View all authors and affiliations

Volume 24, Issue 6 | https://doi.org/10.1177/109019819702400607





# IMPLEMENTATION STRATEGIES

Methods or techniques used to enhance the adoption, implementation, sustainment & scale-up of program or practice.

> "Making the right thing to do the easy thing to do" Dr. Carolyn Clancy

# DISCRETE STRATEGY

SINGLE ACTION OR PROCESS

Powell et al. (2012; 2015; 2019); Proctor et al. (2013

# MULTIFACETED STRATEGY

### MULTIPLE DISCRETE STRATEGIES

# MULTIPLE LEVELS OF INFLUENCE

### **NATIONAL HEALTH** POLICY

- Medicare reimbursement
- Federal efforts to reform healthcare
- National cancer initiatives
- Accreditations
- Professional standards

### **STATE HEALTH POLICY**

- Medicaid reimbursement
- Hospital performance data policies
- (dissemination, visibility, etc.)
- State cancer plans/programs
- Regulations/limitations on
- reimbursement of clinical trials
- Activities of state-wide advocacy
- groups

### **ORGANIZATION**/ **PRACTICE SETTING**

- Leadership
- Organizational structure, policies
- and incentives
- Delivery system design
- Clinical decision support
- Clinical information systems
- Patient education & navigation

### **PROVIDER/TEAM**

- Knowledge, communication skills
- Perceived barriers, norms, test efficacy
- Cultural competency
- Staffing mix & turnover
- Role definition
- Teamwork

### **IMPROVED QUALITY OF CANCER CARE**

#### Improved Cancer-Related Health Outcomes

### LOCAL COMMUNITY

- Community Level Resources
- Medical care offerings
- Population SES
- Lay support networks
- Private cancer organizations
- Local Hospital & Cancer Services Market
- Market structure
- Level of competition
- Third-party payers/insurance
- Pay for performance initiatives
- HMO / managed care penetration
- Percent non-profit
- Specialty mix
- Local Professional Norms
- MD practice organizations
- Use of guidelines
- Practice patterns

### **INDIVIDUAL PATIENT**

- Biological factors
- Socio-demographics
- Insurance coverage
- Risk status
- Co-morbidities
- Knowledge, attitudes, beliefs
- Decision-making preferences
- Psychological reaction/coping

### FAMILY/SOCIAL **SUPPORTS**

- Family dynamics
- Friends, network support

# A Process Too Often Haphazard

# **ISLAGIATT** principle

# "It Seemed Like A **Good Idea At The** Time"

Martin Eccles via Jeremy Grimshaw's (2012) Presentation at KT Summer Institute

# DEVELOPING & REFINING A COMPILATION OF IMPLEMENTATION STRATEGIES

### Expert consensus

"On a common nomenclature for implementation strategy terms, definitions, and categories that can be used to guide implementation research and practice in mental health service settings"

Waltz et al. Implementation Science (2015) 10:109 DOI 10.1186/s13012-015-0295-0

#### SHORT REPORT

Change (ERIC) study

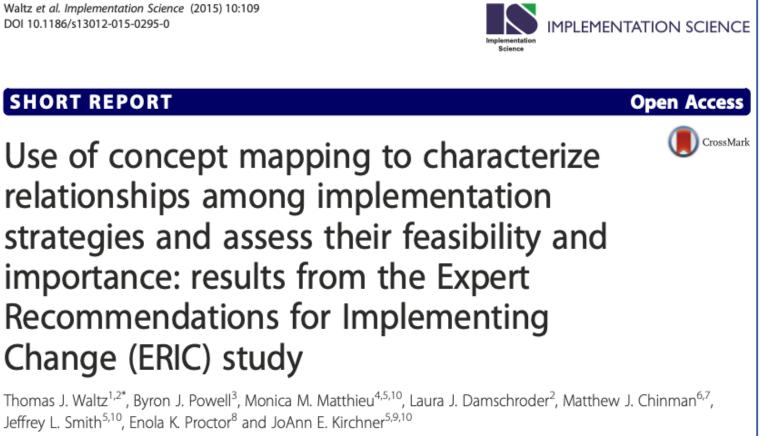
Powell et al. Implementation Science (2015) 10:21 DOI 10.1186/s13012-015-0209-1

#### RESEARCH

### A refined compilation of implementation strategies: results from the Expert Recommendations for Implementing Change (ERIC) project

Byron J Powell<sup>1\*</sup>, Thomas J Waltz<sup>2</sup>, Matthew J Chinman<sup>3,4</sup>, Laura J Damschroder<sup>5</sup>, Jeffrey L Smith<sup>6</sup>, Monica M Matthieu<sup>6,7</sup>, Enola K Proctor<sup>8</sup> and JoAnn E Kirchner<sup>6,9</sup>







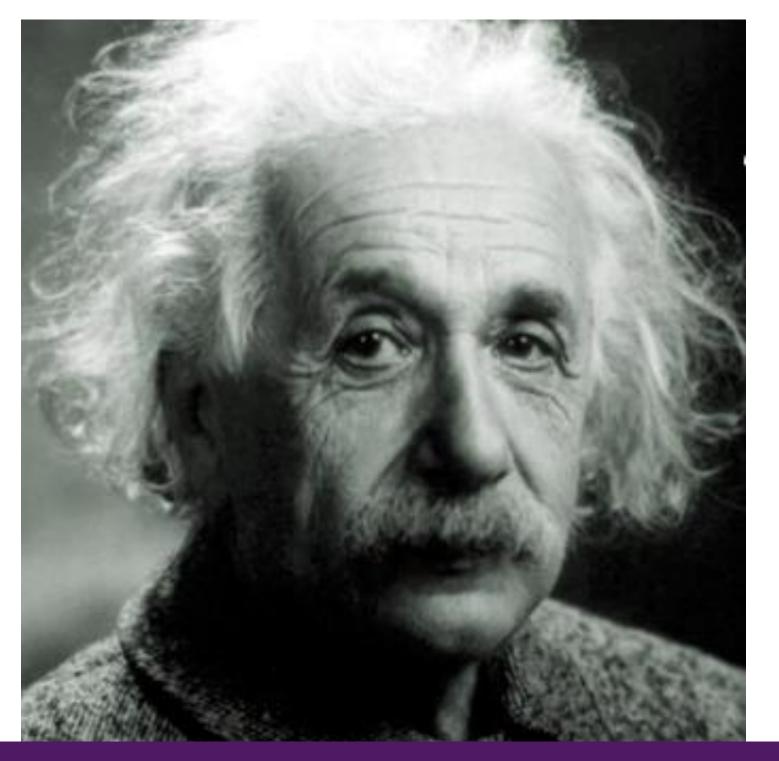
**Open Access** 

Powell, et al. 2012; Powell, 2015; Waltz

# Challenges in Selecting Implementation Strategies

- 1. Some compilations may be less relevant for certain settings
- 2. Strategies included in compilations are broad and may represent qualitatively different things (delivery channel, assessments, processes)
- 3. Limitations of the empirical literature in describing strategies
- 4. Underutilization of conceptual models and theories in the literature
- 5. Implementation behaviors and conditions are not clearly specified.

Waltz TJ, Powell, BJ, Fernández ME, Abadie, B, Damschroder, LJ. Choosing implementation strategies to address contextual barriers: Diversity in recommendations and future directions. Implementation Science, 2019, 14(1):42.



"Make everything as simple as possible, but not simpler.

Albert Einstein

1. Conduct an assessment of factors that influence implementation processes and outcomes (e.g. characteristics of the innovation, setting, preferences of involved stakeholders, barriers, & facilitators).

2. Develop or select & tailor strategies.

# DEVELOPING **IMPLEMENTATION** STRATEGIES

# **Practical Implementation Science** Moving Evidence Into Action

Bryan J. Weiner, Ph.D. Cara C. Lewis, Ph.D. Kenneth Sherr, Ph.D. Editors

Chapter 5: Understanding barriers and facilitators for implementation across settings Maria E. Fernandez, Laura Damschroder, Bijal Balasubramanian

Community and stakeholder engagement should be integrated with four main core processes:

- 1. <u>Brainstorm potential barriers and facilitators</u> (based on experience, past needs assessments, and published literature)
- 1. Use theories and frameworks
- 2. <u>Collect new data</u>

3. Prioritize the most important and changeable factors

**SPRINGER PUBLISHING** 

### **Practical** Implementation Science **Moving Evidence Into Action**

Bryan J. Weiner Cara C. Lewis **Kenneth Sherr** EDITORS

PUBLISHING COMPANY SPRINGER

© Springer Publishing Company,

# METHODS FOR DESIGNING & TAILORING IMPLEMENTATION STRATEGIES

- Group Model Building
- Conjoint Analysis
- Concept Mapping
- Intervention Mapping



Methods to Improve the Selection and Tailoring of Implementation Strategies



# WHAT IS INTERVENTION MAPPING?

A systematic approach to multilevel intervention development, implementation & evaluation.

CHRISTINE M. ROBERT A. MARÍA E. FE. GE. GUY S. F

#### PLANNING HEALTH PROMOTION PROGRAM

AN INTERVENTION MAPPING APP

FOURTH

MPLEMENTATION

PLANING BRAINSTORM GOAL DEVELOPMENT STRATEGY VISION MISSIO NCOMMUNICATION SOLUTIONMONITOR

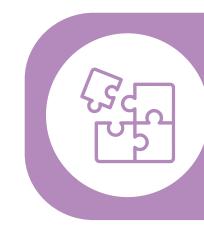


# HOW & WHEN

- Ecological approach to program planning
- Use theory and frameworks to inform planning
- Incorporate empirical evidence
- Change the behavior of people in the environment
- Complexity of multi-causation of problems and multi-level intervention
- Effective behavior or systems change interventions







## ECOLOGICAL APPROACH

## FRAMEWORK FOR DECISION-MAKING

## COMMUNITY PARTICIPATORY PROCESSES



# FROM UNDERSTANDING TO INTERVENING

A framework for the planning, development, implementation & evaluation of interventions and programs

### ARRIVE Solution

# INTERVENTION MAPPING



Designing interventions based on theory, evidence, new data, and community engagement.



Adapting interventions using IM Adapt to improve fit of evidence-based interventions.

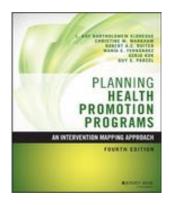


Designing implementation strategies to influence the adoption, implementation, and sustainment of evidence-based interventions (Implementation Mapping).

Bartholomew Eldredge, LK, et al. Planning health promotion programs: An Intervention Mapping approach (4th ed.). San Francisco, CA: Jossey-Bass. 2016; Fernández ME, Ruiter RAC, Markham CM and Kok G. Intervention Mapping: Theory- and Evidence-Based Health Promotion Program Planning: Perspective and Examples. Frontiers in Public Health. 2019; Fernández ME, , et al. Implementation Mapping: Using Intervention Mapping to Develop Implementation Strategies, Frontiers in Public Health, 2019

# A systematic approach to multilevel intervention development, adaptation, implementation, and evaluation.

Planning Health Promotion Programs: An Intervention Mapping Approach, 4th Edition



www.imadapt.org







Implementation Mapping for Selecting, Adapting and Developing Implementation Strategies

Topic Editors: Maria Fernandez, Byron Powell, & Gill ten Hoo

Implementation Mapping: Using Intervention Mapping to Develop Implementation

Strategies.

# **IMPLEMENTATION** MAPPING

The Use of the Intervention Mapping Protocol for planning Implementation Strategies (Implementation Interventions).









Intervention Mapping

### in Public Health

METHODS published: 18 June 2019 doi: 10.3389/fpubh.2019.00158

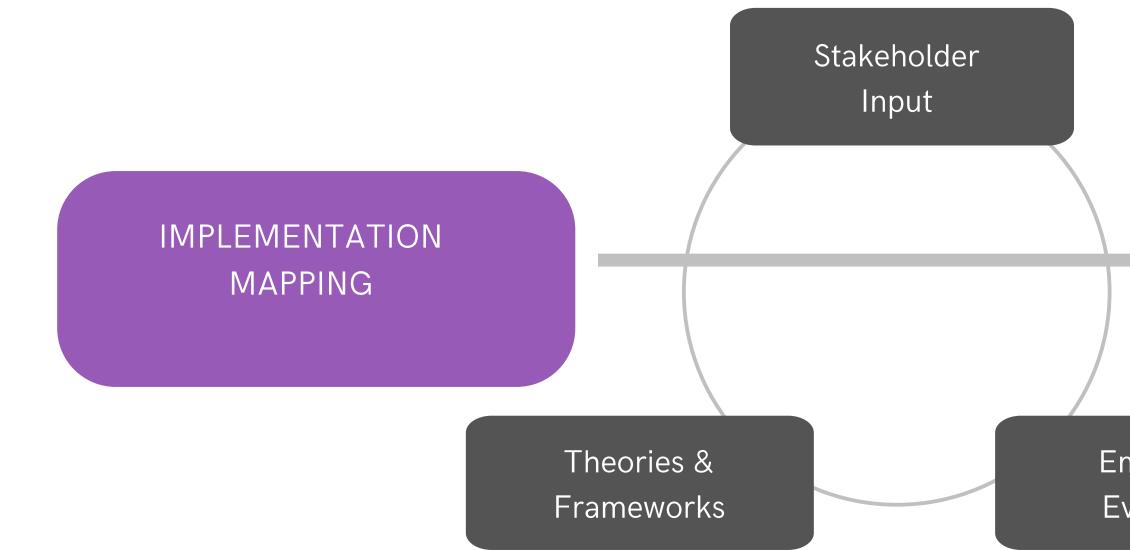


#### **Implementation Mapping: Using Intervention Mapping to Develop Implementation Strategies**

Maria E. Fernandez<sup>1\*</sup>, Gill A. ten Hoor<sup>2</sup>, Sanne van Lieshout<sup>3</sup>, Serena A. Rodriguez<sup>1,4</sup>, Rinad S. Beidas<sup>5,6</sup>, Guy Parcel<sup>1</sup>, Robert A. C. Ruiter<sup>2</sup>, Christine M. Markham<sup>1</sup> and Gerjo Kok<sup>2</sup>



# IMPLEMENTATION MAPPING



Implementation Strategy

Empirical Evidence

# COMMUNITY & STAKEHOLDER ENGAGEMENT



### Knowledge generation comes from the hands of practitioners/implementers as much as it comes from those usually playing the role of intervention researcher.

Hawe, P. (2015). Lessons from Complex Interventions to Improve Health. Annual Review of Public Health, 36(1), 307–323. doi: 10.1146/annurev-publhealth-031912-114421



### Participatory implementation science to increase the impact of evidence-based cancer prevention and control

Shoba Ramanadhan, ScD, MPH, Melinda M. Davis,

PhD, [...], and Ross C. Brownson, PhD

# Typical Activities in Our Work with Partners

- Identification of factors influencing implementation and effectiveness outcomes
- Designing, identifying, adapting and implementing interventions
- Designing or selecting and tailoring implementation strategies
- Developing and/or adapting measures of implementation and effectiveness outcomes and determinants
- Conducting implementation research studies within practice settings (from hypothesis generation to evaluation multi-level trials to broad scale up)
- enting interventions entation strategies plementation and

# Implementation Science to Address Inequities



Focus on reach from the very beginning



Design and select interventions for vulnerable populations and low-resource communities with implementation in mind



Implement what works and develop implementation strategies that can help reduce inequities in care



Develop the science of adaptations



Use an equity lens for implementation outcomes.

Baumann and Cabassa BMC Health Services Research (2020) 20:190 https://doi.org/10.1186/s12913-020-4975-3

#### DEBATE

# Reframing implementation science to address inequities in healthcare delivery

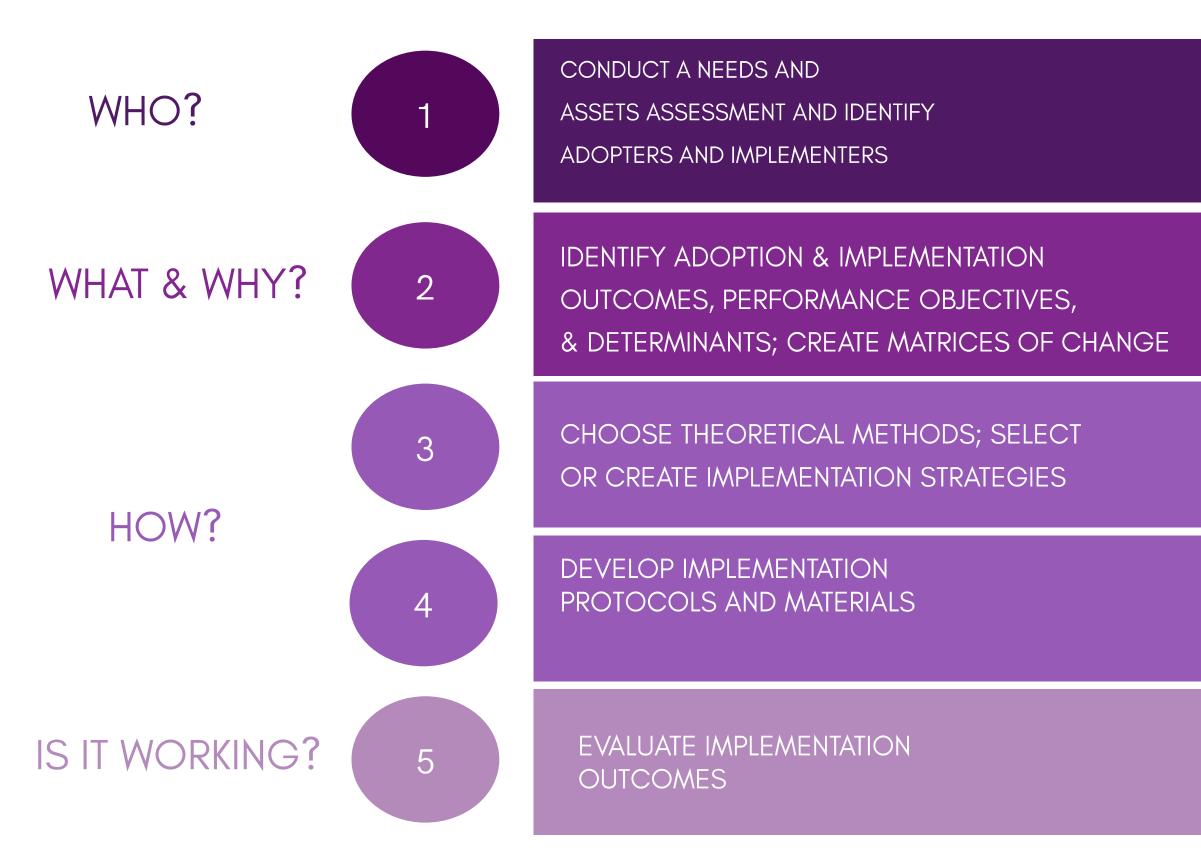
Ana A. Baumann<sup>†</sup> and Leopoldo J. Cabassa<sup>\*†</sup>©

**BMC Health Services Research** 

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# IMPLEMENTATION MAPPING TASKS



Understanding needs & assets

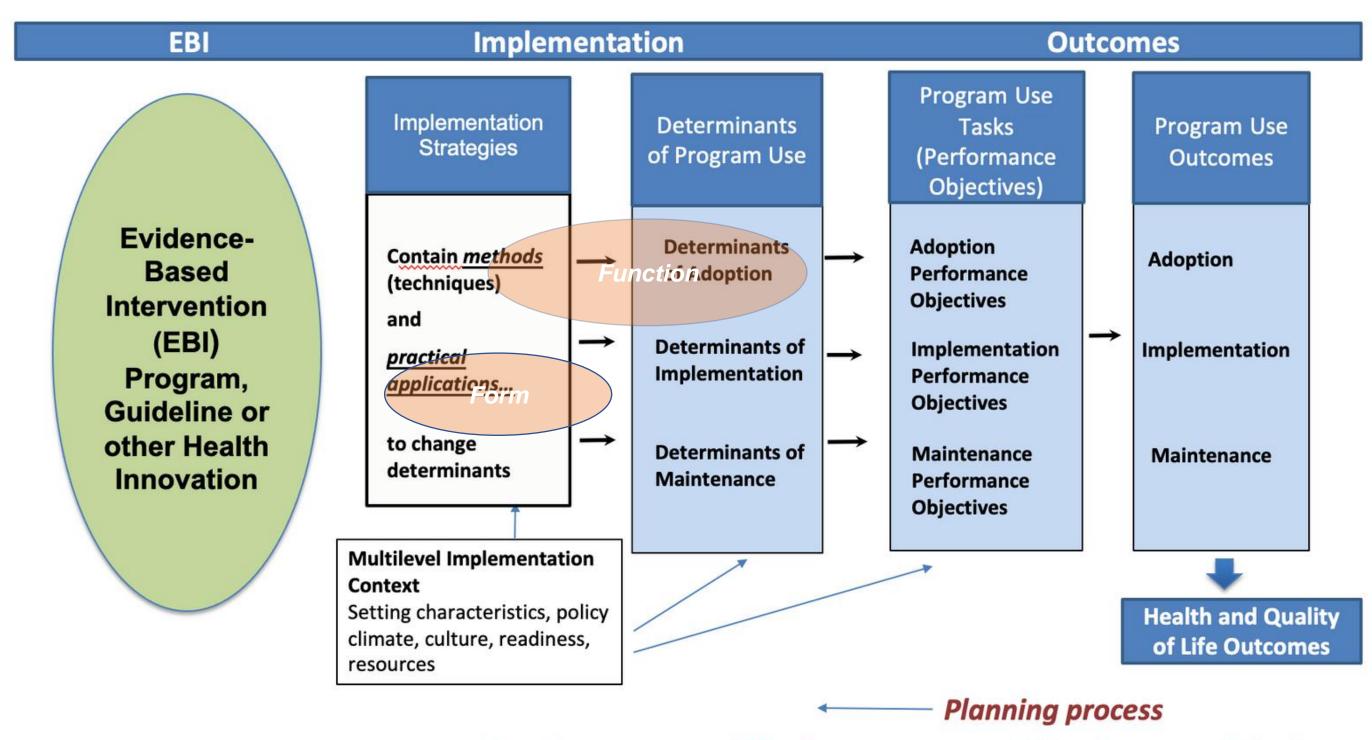
### Planning change

Understanding needs & assets

Choosing & operationalizing implementation strategies

### Evaluating

# IMPLEMENTATION MAPPING LOGIC MODEL



How?

Why?

What?

Who?

# Implementation Strategies have change Methods and Practical **Applications**

• A *method* is a general process for influencing changes in the determinants of behavior and environmental conditions

(element of core functions)

• A *practical application* is a concrete, real-word technique for the operationalizing methods in ways that fit with the intervention group and the context in which the intervention will be conducted

=how you will present and deliver the theoretical method

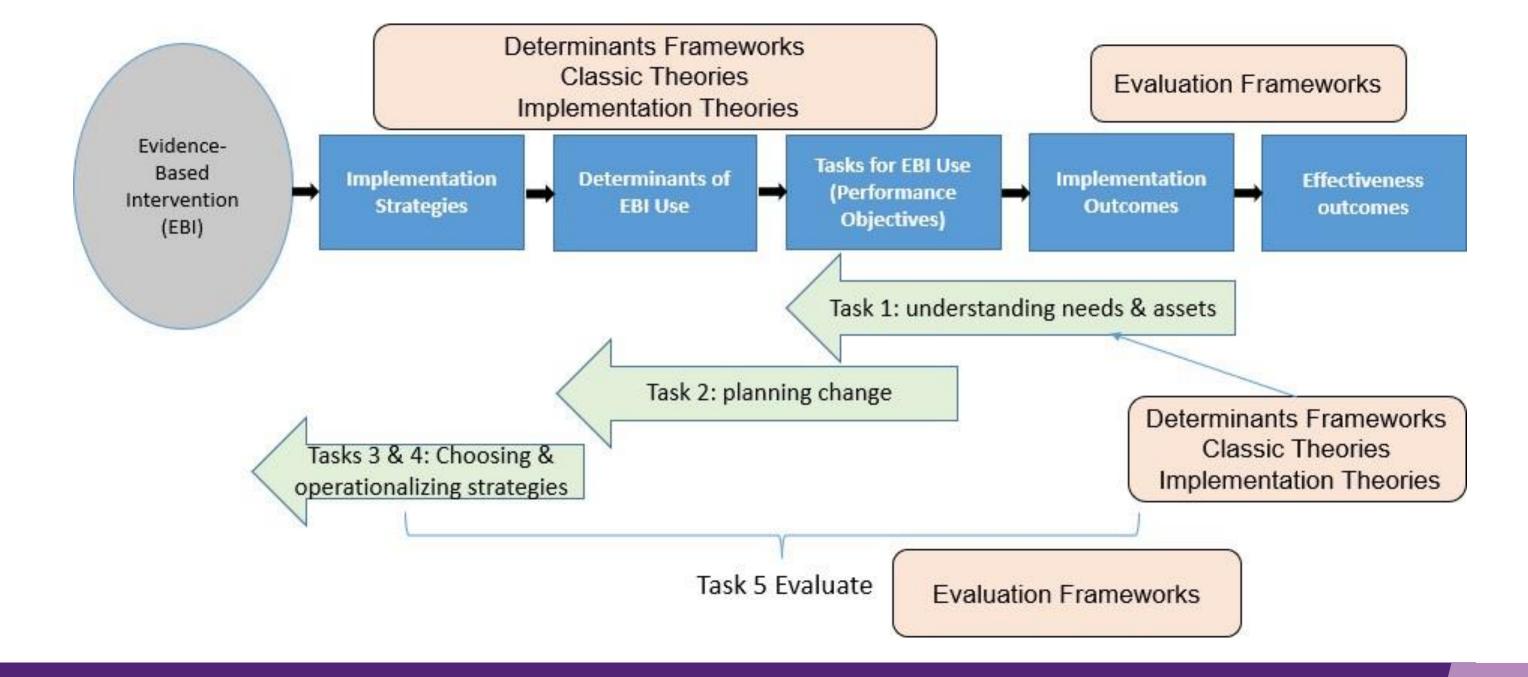
(Forms- activities that operationalize, carry out & achieve the functions)

Review > Health Psychol Rev. 2016 Sep;10(3):297-312. doi: 10.1080/17437199.2015.1077155. Epub 2015 Oct 15.

### A taxonomy of behaviour change methods: an Intervention Mapping approach

Gerjo Kok<sup>1</sup>, Nell H Gottlieb<sup>2</sup>, Gjalt-Jorn Y Peters<sup>1</sup><sup>3</sup>, Patricia Dolan Mullen<sup>2</sup>, Guy S Parcel<sup>2</sup>, Robert A C Ruiter<sup>1</sup>, María E Fernández<sup>2</sup>, Christine Markham<sup>2</sup>, L Kay Bartholomew<sup>2</sup>

# Applying Theory at Different Steps

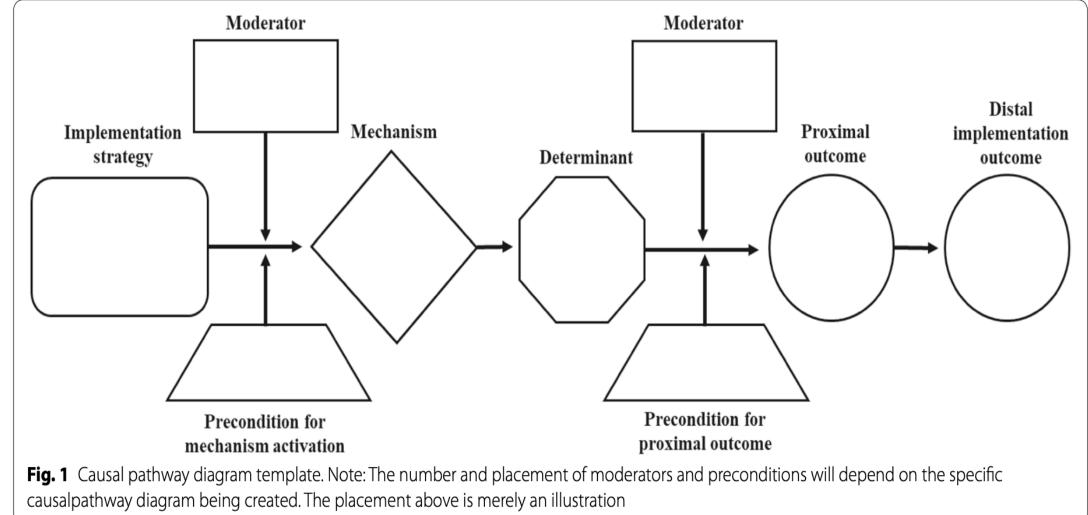


Fernandez, Maria E., et al. "Implementation mapping: using intervention mapping to develop implementation strategies." *Frontiers in public health* 7 (2019): 158.

# Using Implementation Mapping Logic Models Helps **Articulate Mechanisms**

## Mechanisms

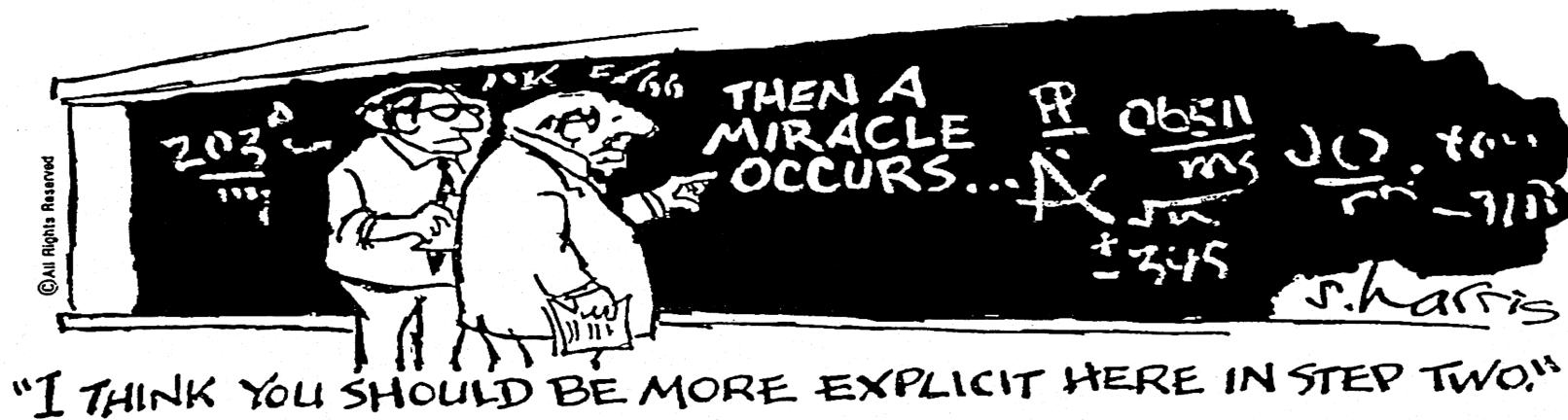
- **O**"Process through which an implementation strategy operates..." (Lewis et al., 2018)
- Greater expectation to focus on this in Type 3 studies



Great talk by Cara Lewis 1/17/24 https://www.uth.edu/implementation-science/our-work/training/annual-workshop

### Lewis et al. 2022

## Demystifying the 'Black Box'



rns -7/15 J.harris





### From Classification to Causality: **Advancing Understanding of** Mechanisms of Change in **Implementation Science**

Cara C. Lewis<sup>1,2,3\*†</sup>, Predrag Klasnja<sup>1†</sup>, Byron J. Powell<sup>4</sup>, Aaron R. Lyon<sup>3</sup>, Leah Tuzzio<sup>1</sup>, Salene Jones<sup>5</sup>, Callie Walsh-Bailey<sup>1</sup> and Bryan Weiner<sup>6</sup>

science

Rosemary D. Meza<sup>1\*</sup>, James C. Moreland<sup>2</sup>, Michael D. Pullmann<sup>3</sup>, Predrag Klasnja<sup>4</sup>, Cara C. Lewis<sup>1,3,5</sup> and Bryan J. Weiner<sup>5,6</sup>

Lewis et al. Implementation Science Communications (2022) 3:114 https://doi.org/10.1186/s43058-022-00358-3

#### **STUDY PROTOCOL**

### The mechanics of implementation strategies and measures: advancing the study of implementation mechanisms

Cara C. Lewis<sup>1\*</sup>, Predrag Klasnja<sup>2</sup>, Aaron R. Lyon<sup>3</sup>, Byron J. Powell<sup>4,5,6</sup>, Rebecca Lengnick-Hall<sup>4</sup>, Gretchen Buchanan<sup>4</sup>, Rosemary D. Meza<sup>1</sup>, Michelle C. Chan<sup>1</sup>, Marcella H. Boynton<sup>7,8,9</sup> and Bryan J. Weiner<sup>10</sup>

Slide curtesy of Dr. Cara Lewis see her presentation at: https://www.uth.edu/implementation-science/our-work/training/annual-workshop

28

# Theorizing is for everybody: Advancing the process of theorizing in implementation

#### Implementation Science Communications

#### **Open Access**





Collection published in Implementation Science and Implementation Science Communications

Slide curtesy of Dr. Cara Lewis see her presentation at: https://www.uth.edu/implementation-science/our-work/training/annual-workshop

How does facilitation in healthcare work? Using mechanism mapping to illuminate the black box of a meta-implementation strategy

Amy M. Kilbourne<sup>1\*</sup>, Elvin Geng<sup>2</sup>, Ingrid Eshun-Wilson<sup>2</sup>, Shannon Sweeney<sup>3</sup>, Donna Shelley<sup>4</sup>, Deborah J. Cohen<sup>3</sup>, JoAnn E. Kirchner<sup>5</sup>, Maria E. Fernandez<sup>6</sup> and Michael L. Parchman<sup>7</sup>

#### METHODOLOGY

### A structured approach to applying systems analysis methods for examining implementation mechanisms

Bo Kim<sup>1,2\*</sup>, Gracelyn Cruden<sup>3</sup>, Erika L. Crable<sup>4,5,6</sup>, Andrew Quanbeck<sup>7</sup>, Brian S. Mittman<sup>8,9,10</sup> and Anjuli D. Wagner<sup>11</sup>



**Open Access** 





#### METHODOLOGY



## **IMPLEMENTATION OUTCOME**

The health care provider will refer patients with prediabetes to the NDPP following the referral workflow and eligibility criteria.



### CHANGE OBJECTIVES

PO2: Identifies patients with prediabetes.



#### Attitudes

PA2. Believes that understanding the inclusion criteria for NDPP participation is key to making an NDPP referral.

#### **Outcome Expectations**

OE2. Expects that the identification process will help refer the patient population at risk of diabetes.

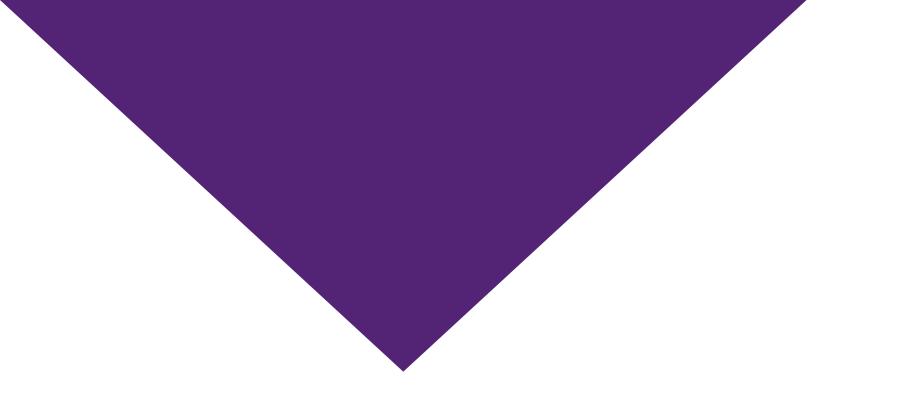
### THEORETICAL CHANGE **METHODS**

Modeling	Deve
Social Cognitive Theory	Inclu
Framing	eligib
Protection Motivation Theory	Testir
Tailoring	the N
Communication-Persuasion Matrix	Mont
Discussion	UTHe
Elaboration Likelihood Model	Prese
	referr

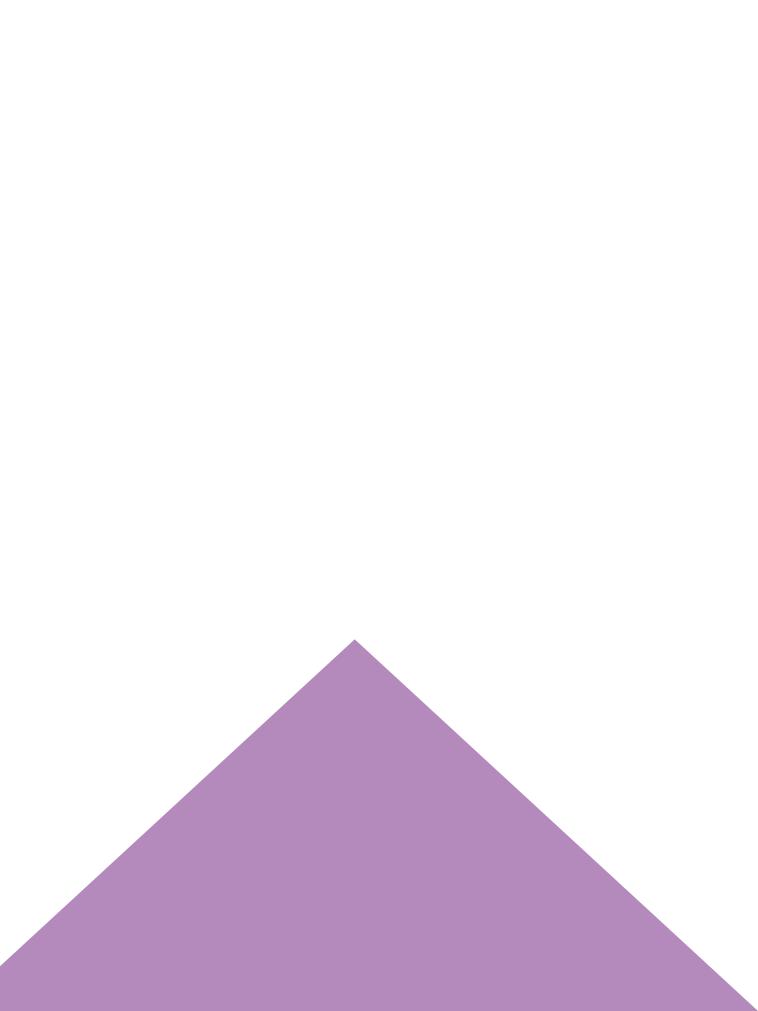
- benefits on patient outcomes.
- Meetings on the progress of the providers' goals & referrals

### PRACTICAL **APPLICATIONS**

- elop & distribute tailored educational materials.
- iding, gain-framed messages highlighting the NDPP bility criteria, policies & EHR referral pathways.
- imonials from health care provider about the impact of NDPP.
- thly meetings between the clinic staff, NDPP, & the ealth to share knowledge.
- entations & discussions to describe how to conduct rals, including the use of decision support tools &
- Provider-to-provider mentoring



# Examples

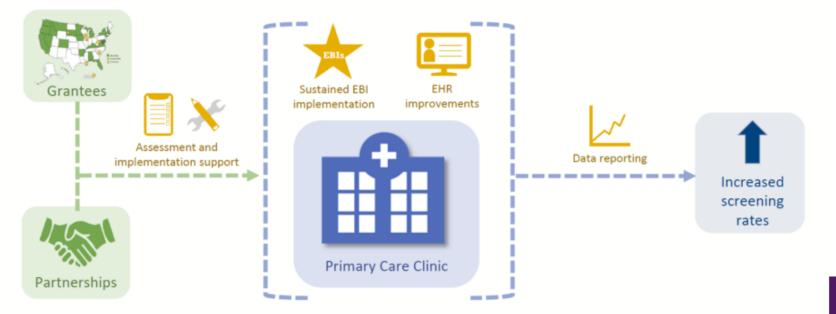


# COLORECTAL CANCER CONTROL PROGRAM (CRCCP)

## Project Goal

Improve effective use of EBIs recommended by the Guide to Community Preventive Services to overcome system-, provider-, and patient-level barriers to CRCS

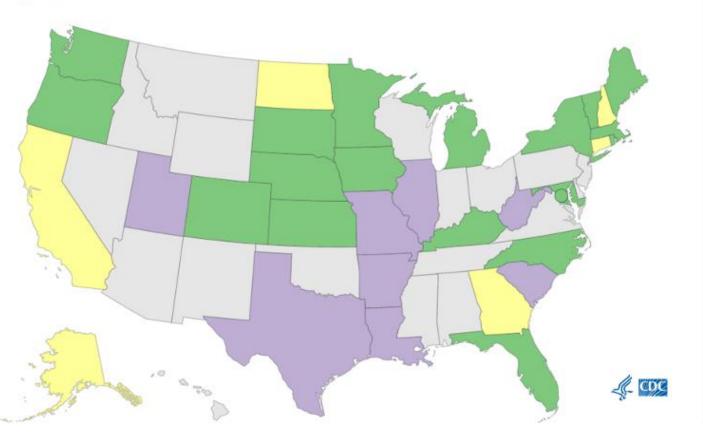
The CRCCP aims to increase CRC screening in clinics through sustainable health system change.



CDC's Colore

### The CRCCP Award Recipients

CDC's Colorectal Cancer Control Program includes 35 award recipients: 20 states, 8 universities, 2 tribal organizations, and 5 other organizations.







Health Science Center at Tyler



Making Cancer History®



CENTERS FOR DISEASE CONTROL AND PREVENTION

# FQHCS

Federally Qualified Health Centers provide health services to patients below the poverty level.

### SERVICE PATIENTS

Comorbidities Low health literacy

### UNDERSTAFFED

High staff turnover

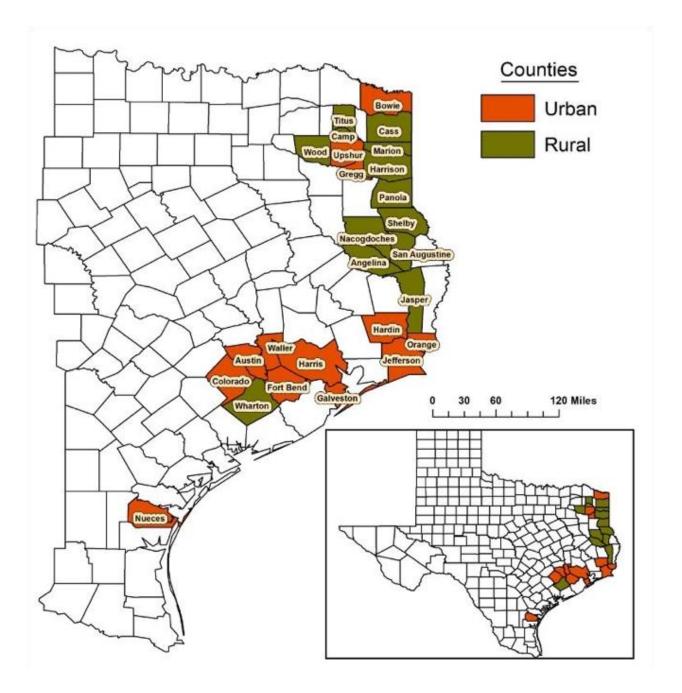
### These factors can have a negative impact on providing optimal patient care and patient outcomes.



### UNDERFUNDED

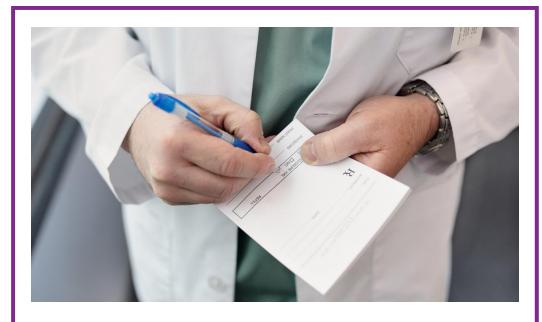
# COLORECTAL CANCER CONTROL PROGRAM (CRCCP)

Texas FQHC Partners	Counties Served Urban/Rural	# of Clinic Sites	CRCS Rate (%)	CPRIT CRCS Program	1115 Waiver CRCS Program	
TEXAS GULF COAST REGION						
Gulf Coast Health Center	Jefferson, Orange, Hardin/Jasper	5	4.8	х		
Coastal Health & Wellness	Galveston	2	15.4	х		
Amistad Community Health Center	Nueces	1	18.8	х		
Access Health	Austin, Colorado, Fort Bend, Waller/Wharton	5	31.8		х	
Avenue 360	Harris	6	34.4		х	
EAST TEXAS REGION						
Hope Community Medicine	Panola, Shelby, San Augustine	3	6.0	х		
Genesis PrimeCare	Bowie, Gregg/Cass, Harrison, Marion	3	25.6	х		
Wellness Pointe	Gregg, Upshur/Camp, Titus, Wood	5	27.8	х		
East Texas Community Health Services	Angelina, Nacogdoches	3	53.0	х		
Carevide	Collin, Hunt, Fannin, Delta, Kaufman, Hopkins	6	29.0	х		
Total: 10 FQHCs	Urban: 16 Rural: 16 Total: 32	39	24.7			





# Evidence-Based Interventions (EBIs) for Increasing Colorectal Cancer Screenings



### Primary EBIs

- Patient (or client) reminders
- Provider reminders
- Provider assessment & feedback strategies
- Reducing structural barriers



### Supportive EBIs

- Small media

• Patient navigators • One-on-one education



https://www.thecommunityguide.org

# CONCEPTUAL FRAMEWORK FOR IMPLEMENTATION STRATEGY **DESIGN AND TAILORING**



#### FORMATIVE WORK

Theories/Frameworks Social Cognitive Theory, Interactive Systems Framework, R=MC2

**Organizational Needs &** Readiness Assessment

Community Engagements/ Stakeholder Input



- Identify performance objectives (PO) (i.e., who has to do what to implement the EBI) & determinants for each implementation behavior and contextual factor.
- Create matrices of change objectives (determinants x PO).
- oldentify methods and strategies to influence determinants.
- Plan implementation strategies.
- Develop implementation protocols & materials for implementation strategies.



Implementation Strategies. • Practice facilitation. • EHR Optimization. • Telementoring (via ECHO). • Use of Champions. • Professional training &

Adapted from: Fernandez ME, Schlechter CR, ... Wetter DW. QuitSMART Utah: an implementation study protocol for a cluster-randomized, multi-level Sequential Multiple Assignment Randomized Trial to increase Reach and Impact of tobacco cessation in Community Health Centers. Implementation Science. 2020; 15: 9.

### **IMPLEMENTATION PLAN**

technical assistance.



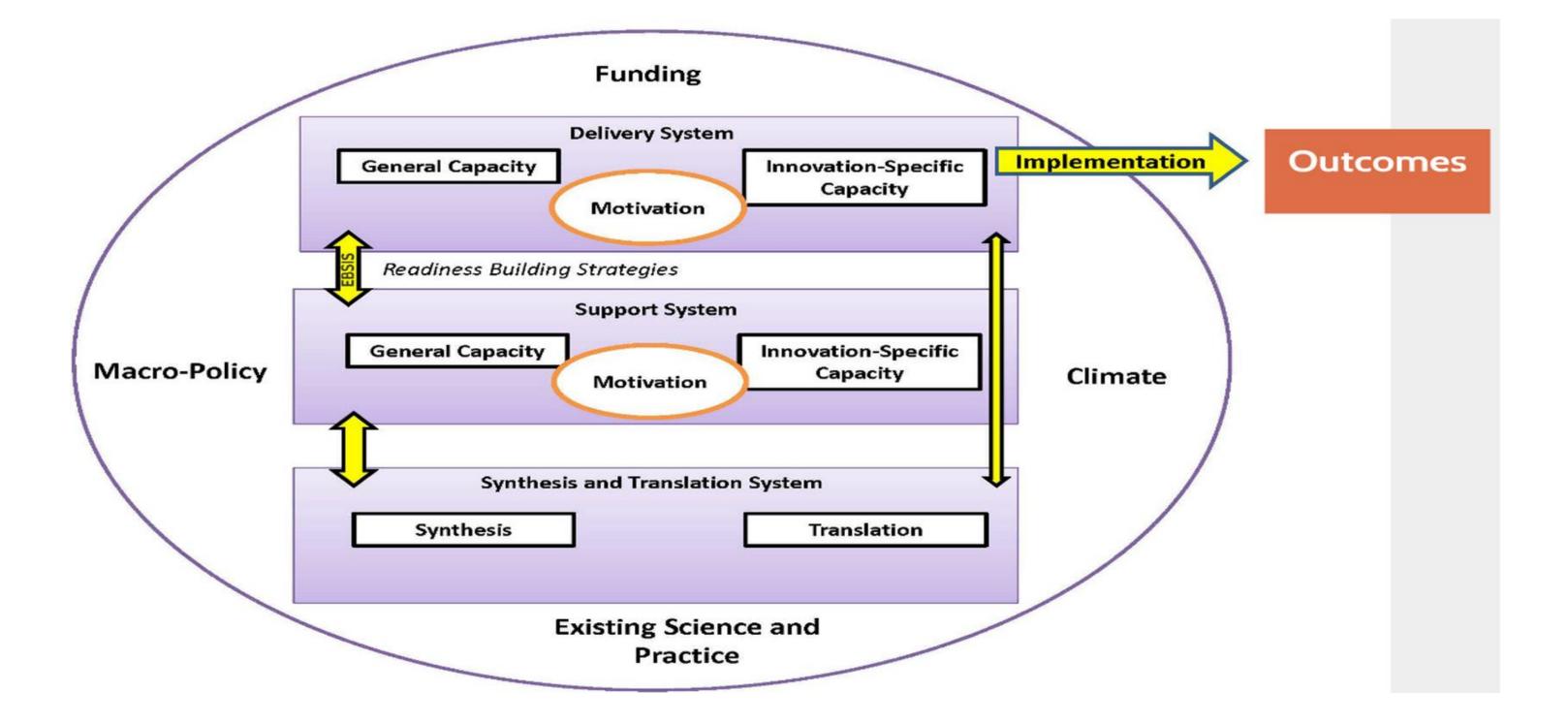
**RE-AIM OUTCOMES** 

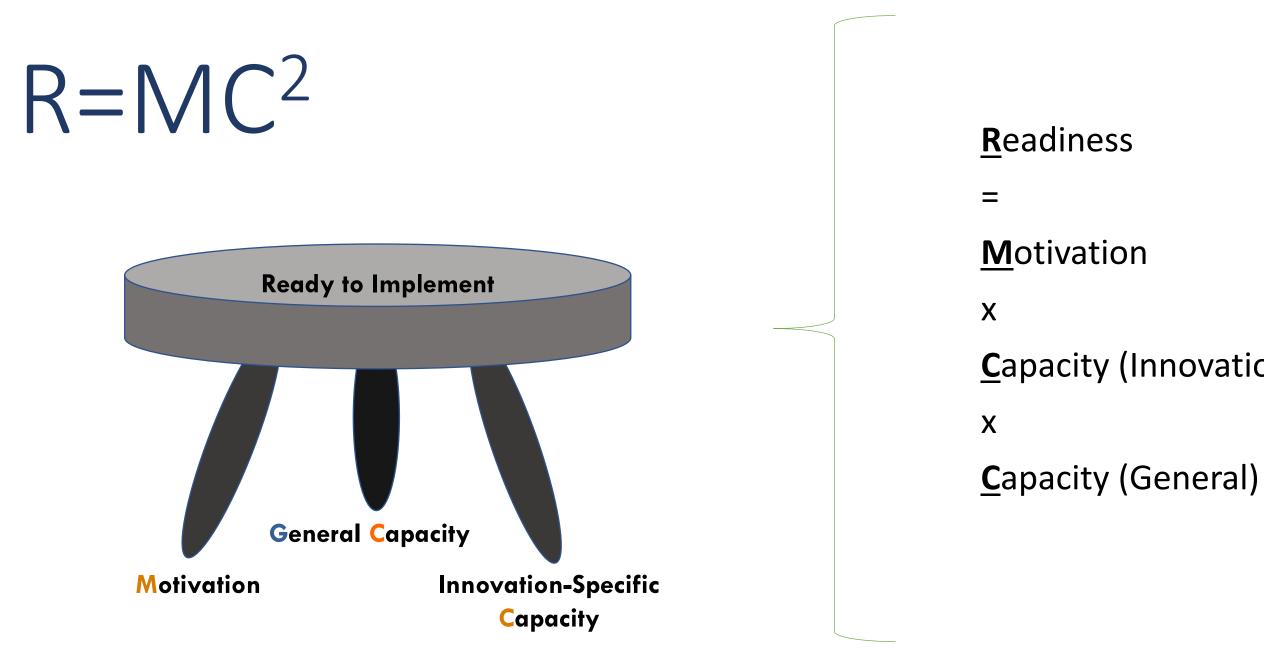
Reach

- Eligible patients who receive **CRCS** recommendation
- Effectiveness
  - Screened eligible patients
  - Followed-up with colonoscopy among those who screen positive
- Adoption
  - All EBI components
  - Implementation
  - Fidelity, Implementation level

## INTERACTIVE SYSTEM FRAMEWORK

Presentations are communication tools that can be used as lectures, speeches, reports, and more. It all depends on the purpose of your presentation.





**Motivation**: Degree to which we want the innovation to happen, given all priorities **Innovation-specific capacity:** The human, technical and fiscal conditions important to the successful implementation of a particular innovation.

General capacity: Pertains to aspects of organizational functioning (e.g., culture, climate, staff capacity, leadership)



### WANDERSMAN CENTER

### <u>**C**</u>apacity (Innovation-Specific)

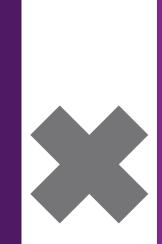
(Scaccia, Cook, Lamont, Wandersman, Castellow, Katz, & Beidas, 2015)

## R=MC2

## Measure readiness subcomponents



- Compatibility
- Priority
- Simplicity
- Relative Advantage
- Trialability
- Observability



## INNOVATION-SPECIFIC CAPACITY

- Knowledge, Skills, Abilities
- Implementation Climate
- Program Champion
- Inter-Organizational Relationships
- Intra-Organizational Relationships

## GENERAL CAPACITY

- Leadership
- Organizational
  - Culture
  - Climate
  - Innovativeness
  - Structure
- •Staff Capacities
- •Learning Climate
- Resource Utilization

## **NCI R01 Development and Validation of a Measure of Organizational Readiness**



### The University of Texas





Maria E. Fernandez, PhD ΡΙ UTHealth



Timothy Walker, PhD **Co-Investigator** UTHealth



Derek Craig, MPH **Project Coordinator** UTHealth



Lauren Workman, PhD **Co-Investigator** USC

Maria McClam, MS Project Coordinator USC







**Research Hospital** 





Heather M. Brandt, PhD Director, HPV Cancer **Prevention Program Co**associate Director for Outreach, St. Jude **Comprehensive Cancer** Center

Abraham Wandersman Wandersman Center

## TEXAS CRCCP READINESS ASSESSMENT

## R = MC2

- MOTIVATION
- <u>CAPACITY</u> (GENERAL)
- <u>CAPACITY (INNOVATION-</u> SPECIFIC)

Multi-method approach: in-depth interviews, clinic-level surveys, and direct workflow observations.

### **EBIUSE**

• Use of community

Guide EBIs



## Õ

### CLINICAL WORKFLOWS

- Patient flow
- Screening procedures

### **IMPLEMENTATION SUPPORTS**

- Patient navigators
- Small media

### ORGANIZATIONAL **NEEDS & READINESS** ASSESSMENT

° E



- Monitoring system
- Patient data
- Process improvement



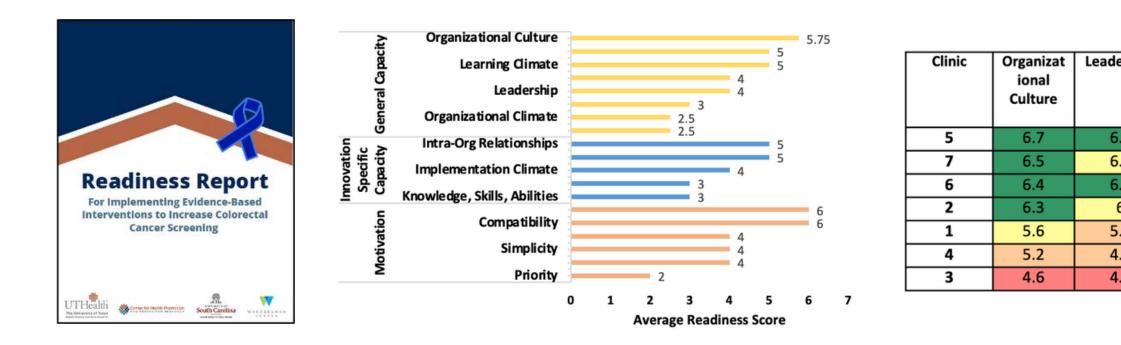
### **CLINIC DATA**

- Clinic & patient characteristics
- CRCS rates



Using Implementation Mapping to Build **Organizational Readiness** 

## READINESS REPORTS



## READINESS REPORT CAN BE USED TO HELP CLINICS:

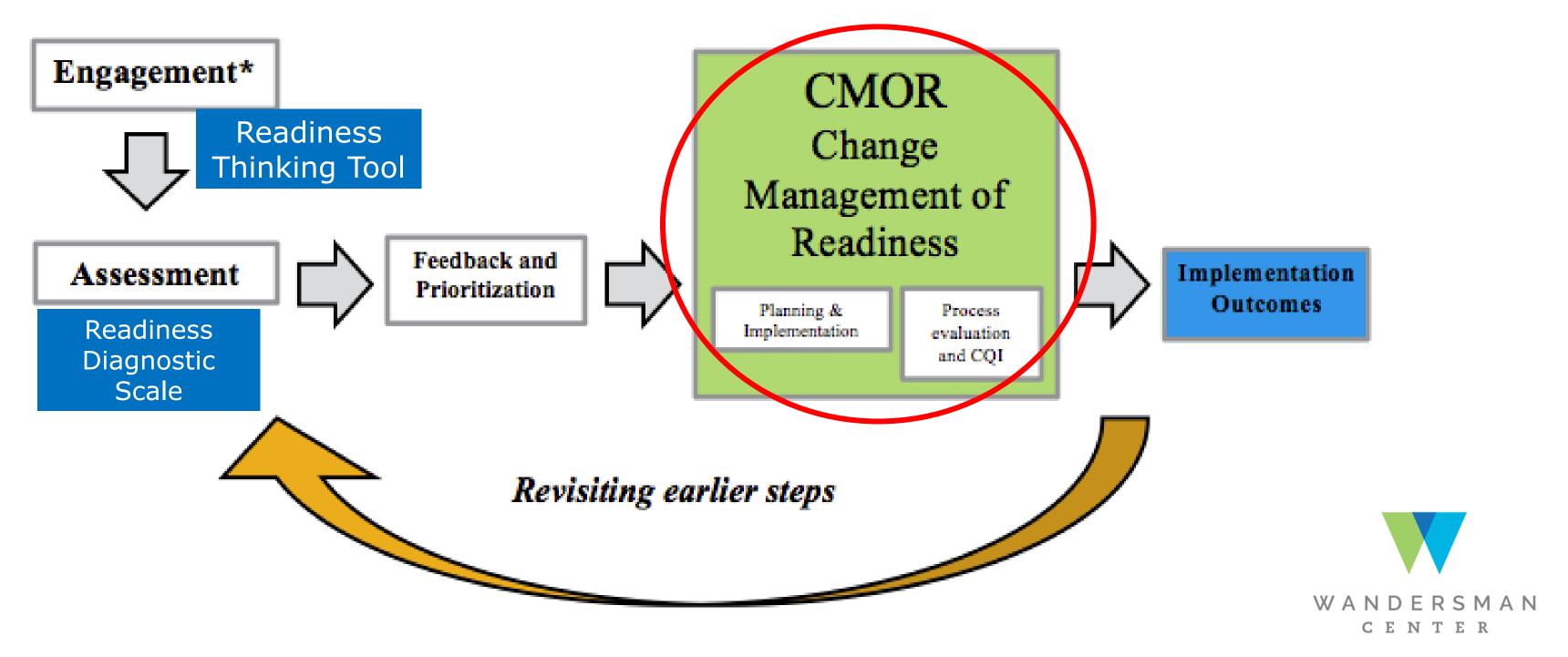
Understand strengths & areas for improvement Determine which aspects of readiness to focus efforts on & why

Develop a plan for building and/or maintaining readiness

lership	Organizati onal Innovative ness	Organizati onal Climate	Staff Capacities	Organizati onal Structure	Learning Climate	Resource Utilization	Mean General Capacity Score
6.5	6.4	6.6	6.6	6.6	6.6	6.6	6.6
6.2	6.4	6.2	6	6.2	6.3	6.4	6.3
6.4	6.2	6.2	5.8	6.2	6.2	6.2	6.2
6	6.3	6	6	6.3	5.8	5.3	6.0
5.4	5.2	5.2	5.2	5.2	5.1	5	5.2
4.9	4.7	5.1	5.1	4.9	4.7	4.6	4.9
4.8	4.3	4.6	4.2	4.4	4.4	4.1	4.4

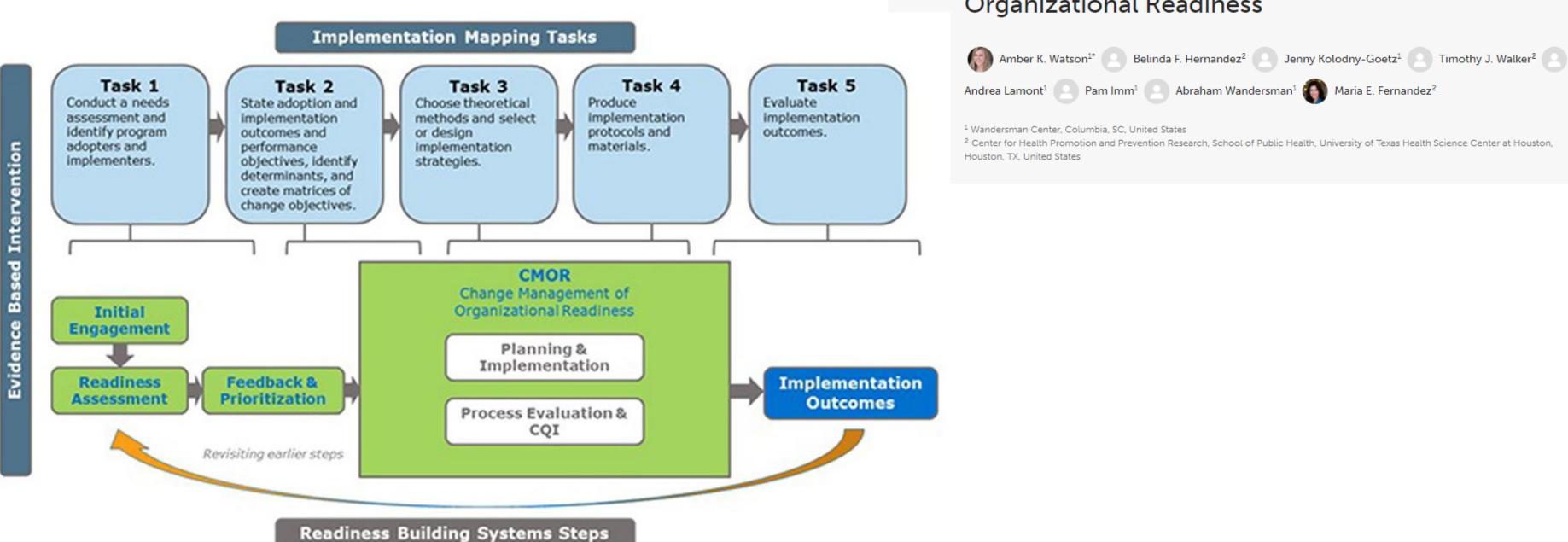
Develop a plan for building and/or maintaining readiness

## **Readiness Building System**



\*Engagement is crucial in all areas of RBS

## **Building Organizational** Readiness



#### **ORIGINAL RESEARCH article**

Front. Public Health, 12 May 2022 Sec. Public Health Education and Promotion Volume 10 - 2022 | https://doi.org/10.3389/fpubh.2022.904652 This article is part of the Research Topic

Implementation Mapping for Selecting, Adapting and Developing Implementation Strategies

View all 16 Articles >

### Using Implementation Mapping to Build **Organizational Readiness**

## CONCEPTUAL FRAMEWORK FOR IMPLEMENTATION STRATEGY DEVELOPMENT AND TAILORING



### FORMATIVE WORK

Theories/Frameworks Social Cognitive Theory, Interactive Systems Framework, R=MC2

**Organizational Needs &** Readiness Assessment

Community Engagements/ Stakeholder Input



- Identify performance objectives (PO) (i.e., who has to do what to implement the EBI) & determinants for each implementation behavior and contextual factor.
- Create matrices of change objectives (determinants x PO).
- Identify methods and strategies to influence determinants.
- Plan implementation strategies.
- Develop implementation protocols & materials for implementation strategies.



- EHR Optimization. • Use of Champions.
  - technical assistance.

Adapted from: Fernandez ME, Schlechter CR, ... Wetter DW. QuitSMART Utah: an implementation study protocol for a cluster-randomized, multi-level Sequential Multiple Assignment Randomized Trial to increase Reach and Impact of tobacco cessation in Community Health Centers. Implementation Science. 2020; 15: 9.

### **IMPLEMENTATION PLAN**

Implementation Strategies. • Practice facilitation. • Telementoring (via ECHO). • Professional training &



**RE-AIM OUTCOMES** 

Reach

- Eligible patients who receive **CRCS** recommendation
- Effectiveness
  - Screened eligible patients
  - Followed-up with colonoscopy among those who screen positive
- Adoption
  - All EBI components
  - Implementation
  - Fidelity, Implementation level

## **IDENTIFY PROGRAM ADOPTERS & IMPLEMENTERS**

### Different people implemented different or multiple components.



## **ADOPTERS**



## **IMPLEMENTERS**

## WHO WILL DECIDE TO **ADOPT THIS INTERVENTION?**

- Decision-making authority to start using the program.
- Directly involved in deciding to set up program components.

## WHO WILL IMPLEMENT THE INTERVENTION?

- Educate staff and patients.
- Communicate with technical support personnel to ensure EHR changes.
- Strong recommendation for HPV vac.
- Providing feedback about performance to clinic staff.



## **MAINTAINERS**

## WHO WILL ASSURE THE INTERVENTION CONTINUES OVER TIME?

- Ongoing staff education
- Quality measures
- Incorporate into
- performance reviews.

## Key questions...

## BEFORE... Generating ideas about HOW

intervention.

the intervention?

## MATRICES OF CHANGE

### **OUTCOMES**

Specific goals to each adopter, implementer, and maintainer to adopt, implement, and maintain the

## PERFORMANCE OBJECTIVES (PO)

Who needs to do what to adopt, implement, and maintain

## DETERMINANTS

Why would clinic leadership adopt, implement or maintain the intervention at the clinic?

- Blueprint for identifying, selecting, or developing implementation strategies.
- What needs to change in implementation determinants to achieve implementation tasks?

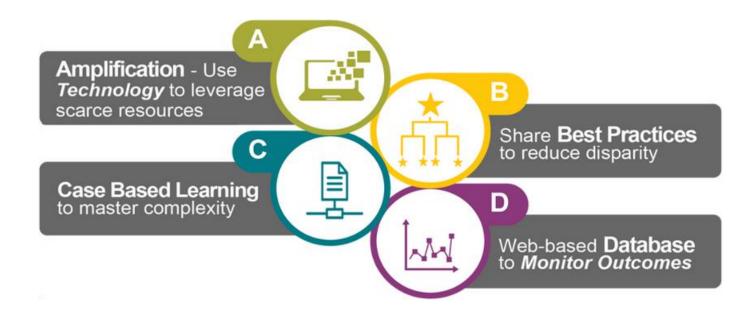


Examples of implementation strategies



## PROJECT ECHO

5-Step Project ECHO (Extension for Community Healthcare Outcomes) is an innovative healthcare movement, whose mission is to develop the capacity to leverage knowledge and amplify the capacity to provide best-practice care for underserved people all over the world.



Spring 2021 to Fall 2022 – Monthly every 3 <sup>rd</sup> Thursday from 12:00 PM to 1:00 PM CST							
Date	Topic	Presenter					
5/20/21	Getting started	Allison Rosen, MS - Project Director, Center for Health Promotion & Prevention Research; UTHealth School of Public Health					
6/17/21	Data Collection	Susan Fenton, PhD, RHIA, FAHIMA - Faculty Director – Gulf Coast Regional Extension Center; UTHealth School of Biomedical Informatics					
7/15/21	CRC screening policy/testing options	Durado Brooks, MD, MPH - Deputy Chief Medical Officer, Screening Business Unit, Exact Sciences					
8/19/21	EBIs for CRCS and COVID- 19	Emily Butler Bell, MPH - Director, NCCRT, Colorectal Cancer Interventions					
9/16/21	EBI: Provider Reminders	Keith L. Winfrey, MD, MPH, FACP - Chief Medical Officer, NOELA Community Health Center					
10/21/21	EBI: Patient Reminders	<b>Gloria Coronado, PhD</b> - Distinguished Investigator, Mitch Greenlick Endowed Scientist for Health Disparities					



## Enhancing the Impact of Implementation Strategies

## Advancing the Science of Implementation across the Cancer Continuum



Edited by DAVID A. CHAMBERS, CYNTHIA A. VINSON, and WYNNE E. NORTON

OXFORD



doi: 10.3389/fpubh.2019.00003



#### Enhancing the Impact of Implementation Strategies in Healthcare: A Research Agenda

Department of Health Services, University of Washington, Seattle, WA, United States

Byron J. Powell<sup>1,2,3\*</sup>, Maria E. Fernandez<sup>4</sup>, Nathaniel J. Williams<sup>5</sup>, Gregory A. Aarons<sup>6</sup> Rinad S. Beidas 7,8,9, Cara C. Lewis 10, Sheena M. McHugh 11 and Bryan J. Weiner 12

Health Policy and Management, Gillings School of Global Public Health, University of North Carolina at Chape Hill, Chapel Hill, NC, United States, <sup>2</sup> Cecil G. Sheps Center for Health Services Research, University of North Carolina at Chapel Hill, Chapel Hill, NC, United States, <sup>2</sup> Frank Porter Graham Child Development Institute, University of North Carolina at Chapel Hill, Chapel Hill, NC, United States, 4 Center for Health Promotion and Prevention Research, School of Public Health University of Texas Health Science Center at Houston, Houston, TX, United States, 5 School of Social Work, Boise State Iniversity, Boise, ID, United States, Department of Psychiatry, University of California, San Diego, La Jolla, CA, United States Department of Psychiatry, Center for Mental Health, Perelman School of Medicine, University of Pennsylvania, Philadelphia, PA, United States, \* Department of Medical Ethics and Health Policy, Perelman School of Medicine, University of Pennsylvania Philadelphia, PA, United States, ° Leonard Davis Institute of Health Economics, University of Pennsylvania, Philadelphia, PA, United States, 10 MacColl Center for Healthcare Innovation, Kaiser Permanente Washington Health Research Institute, Seattle WA, United States, 11 School of Public Health, University College Cork, Cork, Ireland, 12 Department of Global Health

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Edited by: Mary Evelyn Northridg New York University, United States Reviewed by Deborah Paone nt Researcher, Minneapolis, MN United States Christopher Mierow Maylahn, ew York State Department of Health.

> \*Correspondence Byron J. Powe bjpowell@unc.edu Specialty section. This article was submitted t Public Health Education and

United States

Promotio a section of the journal Frontiers in Public Health Received: 16 October 2018 Accepted: 04 January 2019 Published: 22 January 2019

Citation Powell BJ. Fernandez ME. Villiams NJ, Aarons GA, Beidas RS, Lewis CC, McHugh SM and Weiner BJ (2019) Enhancing the of Implementation Strategies in Healthcare: A Research Agenda. Front, Public Health 7:3.

The field of implementation science was developed to better understand the factors that facilitate or impede implementation and generate evidence for implementation strategies. In this article, we briefly review progress in implementation science, and suggest five priorities for enhancing the impact of implementation strategies. Specifically, we suggest the need to: (1) enhance methods for designing and tailoring implementation strategies: (2) specify and test mechanisms of change: (3) conduct more effectiveness research on discrete, multi-faceted, and tailored implementation strategies; (4) increase economic evaluations of implementation strategies; and (5) improve the tracking and reporting of implementation strategies. We believe that pursuing these priorities will advance implementation science by helping us to understand when, where, why, and how implementation strategies improve implementation effectiveness and subsequent health outcomes

Keywords: implementation strategies, implementation science, designing and tailoring, mechanisms research, economic evaluation, reporting guideline

#### INTRODUCTION

Nearly 20 years ago, Grol and Grimshaw (1) asserted that evidence-based practice must be complemented by evidence-based implementation. The past two decades have been marked by significant progress, as the field of implementation science has worked to develop a better understanding of implementation barriers and facilitators (i.e., determinants) and generate evidence for implementation strategies (2). In this article, we briefly review progress in implementation science and suggest five priorities for enhancing the impact of implementation strategies. We draw primarily upon the healthcare, behavioral health, and social services literature.

Frontiers in Public Health | www.frontiersin.org

doi: 10.3389/fpubh.2019.00003

- 1) Enhance methods for designing and tailoring
- 2) Specify and test mechanisms of change
- 3) Improve tracking and reporting of strategies
  - Conduct more effectiveness research
- Increase economic 5) evaluations

Powell, Garcia, & Fernandez (2019)

## Special Topic Issue on Implementation Mapping

Frontiers Research Topics

## Implementation mapping for selecting, adapting and developing implementation strategies

Edited by Maria E. Fernandez, Byron J. Powell and Gill Tan Hoor

Published in Frontiers in Public Health



05

09

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Maria E. Fernandez, Byron J. Powell and Gill A. Ten Hoor

Marie-Therese Schultes, Bianca Albers, Laura Caci, Emanuela Nyantakyi and Lauren Clack

#### Theory-Informed Design of a Tailored Strategy for Implementing Household TB Contact Investigation in Uganda

J. Lucian Davis, Irene Ayakaka, Joseph M. Ggita, Emmanuel Ochom, Diana Babirye, Patricia Turimumahoro, Amanda J. Gupta, Frank R. Mugabe, Mari Armstrong-Hough, Adithya Cattamanchi and Achilles Katamba

#### Applying Implementation Mapping to Expand a Care Coordination Program at a Federally Qualified Health Center

Kelsey S. Dickson, Tana Holt and Elva Arredondo

Eunyoung Kang and Erin R. Foster

Readiness

Amber K. Watson, Belinda F. Hernandez, Jenny Kolodny-Goetz, Timothy J. Walker, Andrea Lamont, Pam Imm, Abraham Wandersman and Maria E. Fernandez



## frontiers in Public Health

#### Editorial: Implementation Mapping for selecting, adapting and developing implementation strategies

#### A Modified Implementation Mapping Methodology for Evaluating and Learning From Existing Implementation

Use of Implementation Mapping With Community-Based Participatory Research: Development of Implementation Strategies of a New Goal Setting and Goal Management Intervention System

## Using Implementation Mapping to Build Organizational

Leveraging Stakeholder Engagement and Virtual Environments to Develop a Strategy for Implementation of Adolescent Depression Services Integrated Within Primary

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## IMPLEMENTATION MAPPING ADVANCES THE FIELD OF IMPLEMENTATION SCIENCE BY:

- Providing a systematic process for designing new strategies using theory, evidence, and community and stakeholder engagement
- Ensuring that strategies developed or selected address barriers to adoption, implementation, and sustainment of EBIs
- Building an actionable and pragmatic knowledge base about what strategies work for what, including clarity on the mechanisms of action
- Advancing models and frameworks to understand relationships between constructs; predictors of



## SUMMARY

### Graduate Certificate in Dissemination and **Implementation Science**

#### #UTHealth Houston School of Public Health

#### OVERVIEW

This 15-credit hour certificate introduces the concepts of dissemination and implementation to students and other health professionals. The concepts learned while pursuing this certificate will assist researchers and practitioners in translating and testing research advances in public health and healthcare delivery to effective and efficient interventions in multiple settings.

#### LEARN HOW TO

- · Describe the foundations of dissemination and implementation (D&I) science
- . Explain the D&I theories and frameworks
- · Develop and tailor strategies for implementation and dissemination
- . Engage in community and stakeholder based implementation and dissemination research
- · Design, analyze, measure, and evaluate the different outcomes
- . Gain knowledge to adapt health interventions to improve fit in new settings.

#### CORE COURSES

- · Health Promotion and Behavioral Sciences in Public Health - MPH level OR Health Promotion or Theories for Individuals and Groups: Part 1 (3 Credit Hours)
- · Organizational Behavior and Human Resource Management OR Organization and Management Theory (3 Credit Hours)
- Dissemination and Implementation Research and Practice (3 Credit Hours)
- · Designing and Tailoring Implementation Strategies (3 Credit Hours)

#### ELECTIVE COURSES

- Facilitator Roles and Skills (1 Credit Hour)
- Healthcare Strategic Management (3 Credit Hours)
- · Health Services Delivery and Performance
- (3 Credit Hours)
- Program Evaluation (3 Credit Hours)
- · Evaluation and Improvement of Healthcare Quality (3 Credit Hours)
- · Qualitative Research Methods (2 Credit Hours)
- · Applied Measurement Theory (3 Credit Hours)
- Community Engagement/ Community-based Participatory Research (3 Credit Hours)

UTHealth Houston School of Public Health Office of Admissions

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For more information, visit: go.uth.edu/UTH-IIS









### **HEALTH PROMOTION PLANNING: AN INTERVENTION MAPPING APPROACH**

#### **#**UTHealth Houston School of Public Health

#### May 6-9, 2024 9AM - 4PM CST

This Hybrid Course will be available Virtually or In-Person at UTHealth Houston School of Public Health

#### COURSE OBJECTIVE

Learn about Intervention Mapping, which offers a step-bystep framework for developing theory-informed and evidence-based health promotion programs and interventions rooted in the behavioral and social sciences.

#### COURSE DETAILS

Students will:

- · Build knowledge and skills in developing, adapting, and implementing theory-informed and evidence-based health promotion programs and interventions rooted in the behavioral and social sciences.
- Focus on a topic of their interest to craft an initial evaluation plan by compiling a needs assessment, program development and implementation strategies.

The course format includes lectures, small group work using problem-based learning, group discussions, and presentations of participant projects.

#### REGISTRATION

4-Day Course: \$1250



Register by scanning the QR code or by visiting

go.uth.edu/CHPPR-Education

#### IMPLEMENTATION MAPPING: **USING INTERVENTION MAPPING TO PLAN** IMPLEMENTATION STRATEGIES

May 30-31, 2024 9AM - 4PM CST

This Hybrid Course will be available Virtually or In-Person at UTHealth Houston School of Public Health

#### COURSE OBJECTIVE

#### LEARNING OBJECTIVES

- implementation.
- outcomes.



#### FACULTY

#### Maria E. Fernandez, PhD

Vice President, Population Health and Implementation Science Lorne Bain Distinguished Professor of Public ealth and Medicine Professor, Department of Health Promotion and Behavioral Sciences Director, Center for Health Promotion & Prevention Research Co-Director, UTHealth Houston Institute of Implementation Science



#### Serena A. Rodriguez

Assistant Professor, Health Promotion & Behavioral Sciences UTHealth Houston School of Public Health





#UTHealth Houston Center for Heddh Promotion and Program Research

**#**UTHealth Houston Center for Health Promoti-and Prevention Research

**#**UTHealth Houston Institute for Implementation Science

#### **#**UTHealth Houston School of Public Health

Learn about Implementation Mapping, a systematic approach for planning implementation strategies.

1. Explain how use of Implementation Mapping can facilitate implementation strategy design or selection. 2. Describe how implementation science theory and frameworks can inform the Implementation Mapping process and strategy design.

3. Demonstrate an ability to articulate implementation outcomes and tasks for various implementors.

4. Describe how to select theory-based methods and practical applications to influence determinants of

5. Describe considerations for evaluating implementation

#### REGISTRATION

2-Day Course: \$500



Register by scanning the QR code or by visiting

go.uth.edu/CHPPR-Education

#### FACULTY



#### Maria E. Fernandez, PhD

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#### Serena A. Rodriguez

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# QUESTIONS?

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## Let's talk!

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