

Instructional Design & Support **UAB** **SHP**

Tuesday Tip

ProctorU Update: Spring 2020



UAB transitioned to ProctorU Live + at the start of the Spring 2020 semester. The main impact is the student experience. Students must download a chrome/Firefox extension before starting the exam. Faculty can also have students use the [new Test your equipment page](#) which requires students to log in before testing their computer. Instructors can receive a report of which students accessed the test page and completed the check along with the test log results.

While there is no change in how faculty schedule their exams, you can now set up a practice exam so that students can get acclimated to the testing experience. Contact [Carissa Knapp](#), UAB's new ProctorU CSM (Customer Service Manager), to get this enabled for your course. Please note: While Carissa can enable the practice exam for your course, faculty are responsible for driving the students to take the exam.

If you have questions about getting started with ProctorU, please contact Rebecca Harrison at millerr@uab.edu or Courtney Garza at cbgarza@uab.edu.

For more information, please contact the [IDS team](#).
View all of our Tuesday Tips on our [SHP/IDS website!](#)

UAB|SHP Instructional Design & Support

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