

First Year

1150 10th Ave South
Birmingham, Alabama 35205

freshman@uab.edu
205-929-1000

Education

- University of Alabama at Birmingham** April 2022
Bachelor of Science in Business Administration
- Thompson High School** May 2018
High School Diploma with Honors
- **3.3/4.0 GPA**
 - National AP Scholar, National Honor Society

Employment Experience

- Highlands Bar and Grill** Birmingham, AL
Cashier and Hostess (September 2018– Present)
- Present an overview of the restaurant to guest, provide suggestions from the menu, and quickly assist all guest
 - Assist managers in coordinating special events, menus, decorations, and more
 - Process and operate guest transactions for take-out and accommodate special needs from guest
- Publix** Birmingham, AL
Front Service Clerk (June 2018 – August 2018)
- Provided premier customer service to guest in making sure their needs were met
 - Answered questions and resolve inquiries from customers
 - Collected revenue by receiving and recording payments
- GAP Clothing Store** Birmingham, AL
Customer Service Representative (May 2017 – December 2017)
- Offered a fast checkout service with genuine communication
 - Resolved guest concerns in a helpful manner
 - Educated customers on RED card benefits (i.e., save, pay, and shop)

Student Organization

- Future Business Leaders of America (FBLA)**
Competitor and Member (August 2016-May 2018)
- Competed in global business events at the regional and state levels in 2013-2015 (national convention in Florida)
 - Received training in macroeconomics, microeconomics, management, and marketing
 - Helped to organize fundraising events, generating \$500 towards annual trips to state and national competitions

Volunteer Experience

- Birmingham Humane Society**
Animal Shelter Worker (June 2017-August 2017)