From: **Gilinson, Randi D** rgilinson@uabmc.edu
Subject: Computer Tip of the Week -- How to Change your DOPM password when connected remotely using the VPN
Date: November 18, 2021 at 11:11 AM
To: DOPM All Users DOPMAllUsers@uabmc.edu

RG

How to Change your DOPM password when connected remotely using the VPN

Brought to you by
David Clabough
- System Admin in MT-403

This Tip of the Week was inspired by one of your co-workers (a non-IT person who works here at DOPM).
Do **YOU** have an idea for a future Tip of the Week, that others might benefit from?
(If so, please let us know at dopmHelp@uabmc.edu or 934-7662.)

QUESTION:

How do I change my DOPM password when connected remotely using the VPN?

In other words: How do I CTRL + ALT + DEL in the VPN connection so I can change my DOPM password that will be expiring soon?

When I try that function it works for the laptop I'm on but not my DOPM computer.

ANSWER:

You need to use CTRL + ALT + **END**

Note the END key may also require the FN key (lower left keyboard). If the 3 keys don't cause the change password dialogue to appear, then add the FN key and press all 4.

MAC users connected to a Windows Remote Computer:
CTRL + FN + OPTION + DELETE
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Was this helpful? Do you have suggestions for a future Tip of the Week? Do you have any other comments?
Let us know at dopmHelp@uabmc.edu