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Subject: Computer Tip of the Week -- How to see the phone number of the current or recent phone calls
Date: September 16, 2021 at 10:09 AM
To: DOPM All Users DOPMAIUsers@uabmc.edu



How to see the phone number of the current or recent phone calls

Brought to you by
Lisa Schwaiger
- DOPM HelpDesk
Triage and Computer
Tech in MT-403



SITUATION/QUESTION:

- How can I see the full phone number of the person I'm on a call with ?
- How can I see the full phone number of a recent call ?

BACKGROUND:

This is a little different than most Tips of the Week, because it's not actually computer-related but I was wondering about this and found out, so sharing with you all.

SOLUTION/ANSWER:

Terminology: **Soft Key buttons** are the 4 keys that are just below the LED display. What each **Soft Key button** does changes, depending upon the state of the phone.



To see the full phone number of the person you are currently on a call with:

Press the **Soft Key button** by "Details"

Press the **Gear button** to return to main screen.

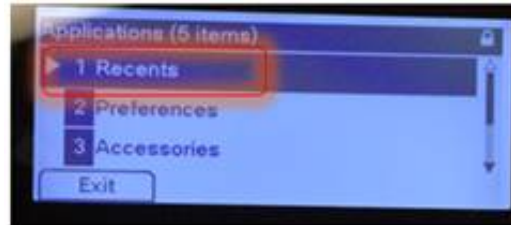


To see the full phone number of a recent call:

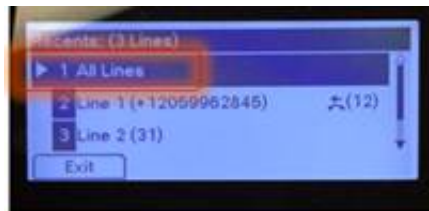
Press the **Gear** button



Press 1 **on the Key pad** for “Recents”

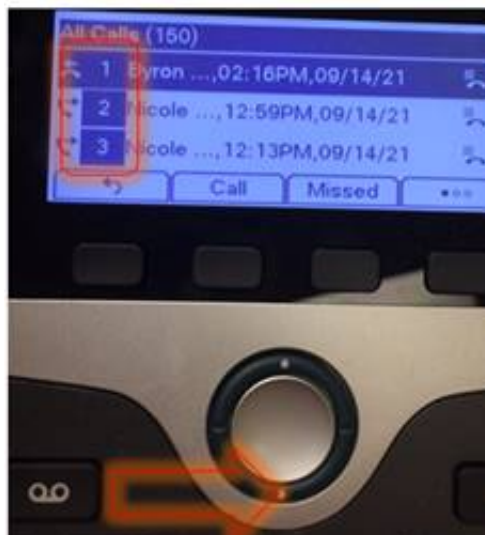


Press 1 **on the Key pad** for “All Lines” (or whichever specific line you want)



Press the number you're interested in **on the Key pad**

If needed: Press the **bottom rim** of the giant circle to scroll down to find older calls.



Press the **Soft Key** button by the 3 dots



Immediately press the **Soft Key** button by “Details”

(If you don't do it immediately, it will disappear.)



Once you successfully have the phone number, then press the **Gear** button again to exit



You can see a video for more interesting possibilities of what your phone can do at:
<https://www.uab.edu/it/home/phone-info>

Was this helpful? Do you have suggestions for a future Tip of the Week? Do you have any other comments?

Let us know at dopmHelp@uabmc.edu

To see an archive of past Tips of the Week:
<http://www.uab.edu/medicine/dopm/help/totw>