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Sent: Friday, October 20, 2017 8:53 AM
To: DOPM All Users <DOPMAllUsers@uabmc.edu>
Subject: Computer Tip of the Week -- Shortcuts disappearing from my desktop

Shortcuts disappearing from my desktop

Brought to you by
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(in MT-403)



SITUATION:

My shortcuts sometimes disappear from my desktop. Why does that happen and how can I adapt?

SOLUTION:

Sometimes when the computer cannot re-connect (or find) the network drives (S, H, Q, etc.) then the shortcuts to the network-located items will be deleted. Windows thinks that it is doing a nice thing for you in helping to keep your desktop de-cluttered with defunct icons, but it just isn't being patient with the missing things.

You will need to re-create the shortcuts. Once you have re-created them, it is recommended that you make a new folder on your desktop and copy those shortcuts into it. In that way, if they ever disappear again, you can get most of them back with greater ease.

Was this helpful? Do you have suggestions for a future Tip of the Week? Do you have any other comments?

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To see an archive of past Tips of the Week: <http://www.uab.edu/medicine/dopm/help/totw>