

From: dopmannouncement
Sent: Thursday, February 22, 2018 10:16 AM
To: DOPM All Users <DOPMAILUsers@uabmc.edu>
Subject: Computer Tip of the Week - Coming Changes to UABMC Email

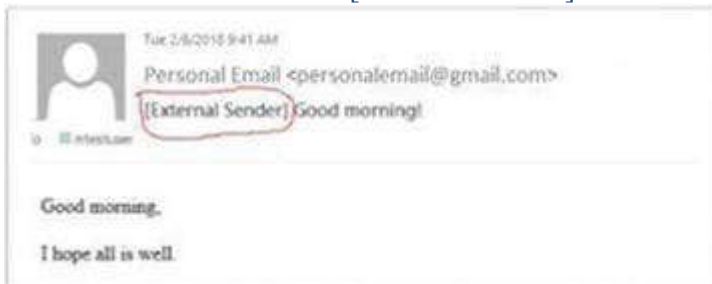
Coming Changes to UABMC Email

Brought to you by
**David
Clabough**
System Admin in MT-403



Problem:

You receive an email with [External Sender] added to the subject line. What does this mean?



Solution:

In general, you can ignore that part of the subject line.

However...

1. If it looks like it's official UAB, but has the [External Sender] warning, that should make you suspicious because the bad guys might be trying to trick you, so:
 - forward to rspam@uabmc.edu
 - then delete it
2. Conversely, if it really is from a *real* UAB or UABMC email address but has an incorrect [External Sender] warning, then forward it to rspam@uabmc.edu so they can be aware of similar ones. (That will help them continue to improve this "warning system".)

For additional background if interested, see Feb 17 email sent to everyone from Communication, HSIS with subject line External Sender Notice To Help Identify Outside Emails

Was this helpful? Do you have suggestions for a future Tip of the Week? Do you have any other comments?
Let us know at dopmHelp@uabmc.edu

To see an archive of past Tips of the Week: <http://www.uab.edu/medicine/dopm/help/totw>