

From: dopmannouncement
Sent: Friday, October 19, 2018 3:25 PM
To: DOPM All Users <DOPMAILUsers@uabmc.edu>
Subject: Computer Tip of the Week -- Browsers and UAB websites, like IRAP and Oracle

Browsers and UAB websites, like IRAP and Oracle

Brought to you by
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 - DOPM HelpDesk Triage
 and Computer Tech (in MT-403)



BACKGROUND:

The term “Internet browser” (or simply “browser”) just means the software on my computer (like [Internet Explorer](#) or [Firefox](#)) that lets me view a website.

QUESTION:

Does it matter which browser I use?
 Do different browsers display things differently, or have different problems?

(Asking because having trouble with IRAP and Oracle, depending on the browser I use.)

ANSWER:

There are indeed pros and cons for each of these various browsers: Internet Explorer (IE), Firefox, Chrome.

Unfortunately, there are:

- some UAB things that won’t work in Internet Explorer
- some UAB things that won’t work in Chrome, and
- some UAB things that currently work in Firefox but soon won’t work in Firefox

Therefore....

Mac users: If you use Oracle or IRAP, please contact Rich at dopmHelp (934-7662) for guidance, assistance.

PC users: Do the following “browser matches”; and consider setting up shortcuts (as described below) for your convenience.

When you do	Do it in this Browser	Option: These steps will set that up as a shortcut on your desktop. This is a convenience for you, so you don’t have to remember “what website uses what browser”.	Reason (only if interested)
IRAP	Firefox	<ol style="list-style-type: none"> 1. Right click on any blank space on your Desktop. 2. Choose New and Shortcut 3. Copy and paste exactly the following (including the quotes) into the location box: "C:\Program Files (x86)\Mozilla Firefox\firefox.exe" https://irap.uab.edu/ 4. Click Next 5. Name it Shortcut to IRAP using correct browser or whatever makes sense to you 6. Click Finish 	Requirement of IRAP designers

Oracle	Internet Explorer	<ol style="list-style-type: none"> 1. Right click on any blank space on your Desktop. 2. Choose New and Shortcut 3. Copy and paste exactly the following (including the quotes) into the location box: "<i>C:\Program Files\Internet Explorer\iexplore.exe</i>" https://www.uab.edu/adminsys/ 4. Click Next 5. Name it Shortcut to Oracle using correct browser or whatever makes sense to you 6. Click Finish 	Oracle requires "Java" -- which is something that Chrome has never supported; and upcoming versions of Firefox won't support
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Was this helpful? Do you have suggestions for a future Tip of the Week? Do you have any other comments?

Let us know at dopmHelp@uabmc.edu

To see an archive of past Tips of the Week: <http://www.uab.edu/medicine/dopm/help/totw>