

**From:** Carroll, Stephanie C <sc Carroll@uabmc.edu>  
**Sent:** Thursday, April 18, 2019 5:06 PM  
**To:** DOPM All Users <DOPMAllUsers@uabmc.edu>  
**Subject:** Computer Tip of the Week -- Contacting dopmHelp

## Contacting dopmHelp

Brought to you by

Lisa Schwaiger

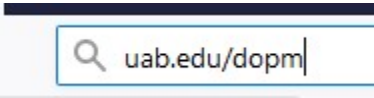
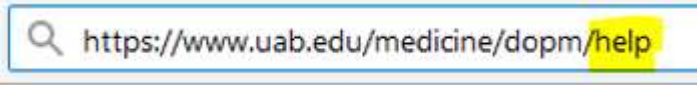
- DOPM HelpDesk Triage and  
Computer Tech in MT-403



### SITUATION:

Sometimes, I'll be offsite, or whatever, and I can't remember how to do something basic, and I can't even remember how to contact our helpdesk. Can you help my memory ?

### SOLUTION: Yes....

1	<p>First go to our public website.</p> <p>So, just remember where you work.</p> <p>You work at <b>DOPM</b> inside of <b>UAB</b>, so put this in your Internet Browser (Internet Explorer, Firefox, etc)</p>  <p>And hit [Enter] and our public website will appear.</p> <p>NOTE: The actual address is a little longer than that, and the full version of it will pop into the address line immediately.</p>
2	<p>Then remember that you are wanting to get "help", so add <b>/help</b> at the end of the address line.</p> 

That will have our contact info (phone number, etc.) plus lots of other helpful (computer-related) info.

Was this helpful? Do you have suggestions for a future Tip of the Week? Do you have any other comments?  
Let us know at [dopmHelp@uabmc.edu](mailto:dopmHelp@uabmc.edu)

To see an archive of past Tips of the Week: <http://www.uab.edu/medicine/dopm/help/totw>