

From: dopmannouncement <dopmannouncement@uabmc.edu>
Sent: Thursday, May 23, 2019 9:52 AM
To: DOPM All Users <DOPMAllUsers@uabmc.edu>
Subject: Computer Tip of the Week -- Find a "permanently deleted" email

I permanently deleted an email. Is it gone for good?

Brought to you by
Lisa Schwaiger
- DOPM HelpDesk
Triage and Computer
Tech in MT-403



Situation:

I permanently deleted an email, but now realize I shouldn't have 😞.
Is there any hope to get it back?

Solution:

Actually, yes, you can get it back.
HSIS (which is the group that provides us with the @uabmc.edu email accounts) creates a backup archive of everything, even permanently deleted items.

Here's how to get to it:

1. <https://archive.uabmc.edu/index.html#>
2. Sign in with your normal email username and password (in other words, with your "One Password" username and password).

Was this helpful? Do you have suggestions for a future Tip of the Week? Do you have any other comments?

Let us know at dopmHelp@uabmc.edu

To see an archive of past Tips of the Week: <http://www.uab.edu/medicine/dopm/help/totw>