

**From:** dopmannouncement <dopmannouncement@uabmc.edu>

**Sent:** Thursday, March 12, 2020 6:12 PM

**To:** DOPM All Users <DOPMAllUsers@uabmc.edu>

**Subject:** Computer Tip of the Week -- How to clean your Smart Phone in the age of Coronavirus

## How to clean your Smart Phone in the age of Coronavirus

Brought to you by  
**Lisa Schwaiger**  
- DOPM HelpDesk Triage and  
Computer Tech in MT-403



### SITUATION/QUESTION:

Probably the thing I touch the most (to my face) is my iPhone or Android phone. Should I be cleaning that ... to cut down my chance of getting COVID-19?

### SOLUTION/ANSWER:

Until recently, both Apple and Google suggested that, for heavy soiling, you can use soapy water on a lint-free cloth, but pretty much anything else was a no-no. However, in response to the COVID-19 outbreak, Apple changed its instructions to read "Using a 70 percent isopropyl alcohol wipe or Clorox Disinfecting Wipes, you may gently wipe the hard, nonporous surfaces of your Apple product, such as the display, keyboard, or other exterior surfaces."

Another possibility is to buy a screen protector and place it on top of your phone display. The better ones are glass and usually run from around \$7 to \$40 for a pack of two or three, depending on your phone model. If you clean a screen protector using a light solution of alcohol and water, it shouldn't damage your phone's actual display.

Read more here: <https://www.theverge.com/2020/3/4/21163613/coronavirus-smartphone-germs-disinfect-apple-google>

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