

Susan R. Lacey, RN, PhD



Title: Faculty Consultant

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Biography

Dr. Lacey is the Director of Nursing Workforce and Systems Analysis at Children's Mercy Hospitals and Clinics, a Magnet hospital in Kansas City, Missouri. She also serves as the director of the newly launched Bi-State Nursing Workforce Innovation Center that serves the Greater Kansas City region and beyond. This Center is jointly funded by the Health Care Foundation of Greater Kansas City and the REACH Foundation with missions to serve the uninsured and underserved. This partnership was established in conjunction with her leadership project as a Robert Wood Johnson Executive Nurse Fellow (2006-2009).

Dr. Lacey's most significant contribution to nursing was the lead investigator for the development of the pediatric quality indicators for the National Database of Nursing Quality Indicators now used by over 450 pediatric nursing units in the US, which analyzes pain interventions and intravenous site infiltrations linked to nurse staffing; the first work of its kind in pediatric care. She has co-authored book chapters on pediatric medication safety, evidence-based practice, leadership, and workforce collaborations. She serves on the editorial board of the Journal of Nursing Care Quality, reviews for four major journals and holds a patent for decision-support software for nurse managers and executives that monitors adverse events related to nurse staffing, now on the market. Her passion, research and publications have focused on phenomena related to the nursing workforce that includes understanding pediatric supply-demand, staff nurses' work environment, and inter-generational conflict.

Research/Clinical Interest

Pediatrics, Quality, Systems, Workforce

Publications

Cox, K, **Lacey, S.R.** (In Press). Managing Time and Stress, Chapter 4. In Huber, D L (Editor), Leadership and Nursing Care Management, 4th Edition, Elsevier, Inc.

Lacey, S.R. Cox, K.S. (In Press). People, Chapter 12. In Thompson Adams, L. and O'Neil, E. (Editors), Leadership in Service and Academic Settings, Springer Press.

Lacey, S.R., Smith, J.B., Cox, K.S. (In Press). Pediatric Safety and Quality, Chapter 14. In Hughes, R.G. (Editor). Advances in Patient Safety and Quality: An Evidence-based Handbook for Nursing, Agency for Health Research and Quality.

Lacey, S. R., Kilgore, M., Yun, H., Hughes, R., Allison, J. Cox, S. (In Press). Secondary Analysis of Merged American Hospital Association (AHA) data and US Census Data: Beginning to Understanding the Supply-Demand Chain in Pediatric Inpatient *Journal of Pediatric Nursing*.

Lacey, S.R., Teasley, S., Henion, J., Cox, K.S. Banura, A., Brown, J. (In Press). Enhancing the Work Environment of Staff Nurses Using Targeted Interventions of Support. *Journal of Nursing Administration*.

Lacey, S, Cox, K, Lorfing, KC, Teasley, S, Carroll, C, Sexton, K. (2007). Nursing support, workload and intent to stay in Magnet, Magnet Aspiring and Non-Magnet Hospitals. *Journal of Nursing Administration*, 27(4); 199-205.

Teasley, S, **Lacey, S**, Carroll, Cox, K, C, Sexton, K, (2007). Work Environment Perceptions of Pediatric Nurses. *Journal of Pediatric Nursing*, 22, (1); 9-14.

Lacey, S, Klaus, SF, Smith, JB, Cox, K, Dunton, NE, (2006). Developing Measures of Pediatric Nursing Quality. *Journal of Nursing Care Quality*, 21(3); 210-220.

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Carroll, C, **Lacey, S**, Cox, K, (2004). Comparing variation in labor costs for two versus one full time nurse manager. *Nursing Economics*, 22 (5); 254-257.

Redfearn M R, **Lacey S**, Cox K, Teasley S, (2004). An Infrastructure for Organizing Support of Research. *Journal of Nursing Administration*, 34(7/8); 346-343.

Bleich M, **Santos S (now Lacey)**, Hewlett P, Rice R, Cox K, Richmeier S. (2003). Analysis of the Nursing Workforce Crisis: A call for action. *American Journal of Nursing*, 103 (4);66-74.