



conflict resolution

discussion questions sheet one

1.

In conflict only found in unhealthy or dysfunctional organizations? Why or why not?

2.

Why can ambiguity, self focus, communication breakdown, and/or cultural differences lead to conflict? Have you personally experienced this? What was the outcome?

3.

How can conflict sometimes be positive? Why is psychological safety important? What can you do to increase the sense of psychological safety in your work environment?