

From: Gilinson, Randi D <rgilinson@uabmc.edu>

Sent: Thursday, March 25, 2021 9:12 AM

To: DOPM All Users <DOPMAllUsers@uabmc.edu>

Subject: Computer Tip of the Week -- "I got an email about changing my @uabmc email password – is it legit?"

I got an email about changing my @uabmc email password – is it legit?

Brought to you by
David Clabough
- System Admin in MT-403



This Tip of the Week was inspired by one of your co-workers (a non-IT person who works here at DOPM).

Do **YOU** have an idea for a future Tip of the Week, that others might benefit from?

(If so, please let us know at dopmHelp@uabmc.edu or 934-7662.)

SITUATION/QUESTION:

I got the below email message. It's different from previous UABMC password change notifications. So I thought I should ask: Is it legit?

Snippet from email message --- using a fictional person named Ann Person

From: <UABMCID@uabmc.edu> on behalf of "UABMCID@uabmc.edu" <UABMCID@uabmc.edu>

Date: Thursday, March 18, 2021 at 1:06 AM

To: "Person, Ann" <aperson@uabmc.edu>

Subject: Password expiration pending for your UAB Health System account

This message is intended for **Ann Person**, for account **aperson**

To meet UAB Medicine information security requirements, your UAB Health System password (the same password you enter to access systems such as IMPACT, Citrix and UABMC.edu email) will expire on **03/24/2021**.

Access to these and other UAB Health System applications will be locked if you do not change your password by the deadline.

SOLUTION/ANSWER:

Thank you for questioning an odd email. This is indeed the new version of the email from HSIS. Please note the process has differed from the past so please follow instructions contained in that email message. *Please note, the bottom half of the email example above has been deleted for brevity.*

For your convenience, those same instructions are also here:

<https://www.uab.edu/medicine/dopm/help/set-up-email-outlook/changing-your-email-password>

Note:

If you are confused re the various usernames/passwords, this link explains it all:

<https://www.uab.edu/medicine/dopm/help/usernames-ids-passwords-email-addresses-oh-my>