Respondus LockDown Browser and Monitor

Student Quick Start Guide

What is Respondus LockDown Browser?

Respondus LockDown Browser (RLDB) is a custom browser that secures the testing environment in Canvas. It prevents printing, copying, accessing other applications, and closing a quiz until it is submitted for grading. Quizzes created for use with RLDB cannot be accessed with standard browsers.

Installing the LockDown Browser

If LockDown Browser has already been installed skip to the next section. If not, LockDown Browser must be installed to any computer being used to take a test. A link to download RLDB is provided on the quiz page. Additionally, you can download Respondus Lockdown Browser here.

Testing with LockDown Browser

1. Close all programs, unless one is used to connect you to the internet.
2. Locate the “LockDown Browser” shortcut on the desktop and double-click it. (For Mac users, launch “LockDown Browser“ from the applications folder.)
3. If prompted to close a blocked program (e.g. screen capture, instant messaging) choose Yes when prompted.
4. Login to your Canvas course.
5. Navigate to the quiz and select the Take the Quiz (A) link.

Testing with LockDown Browser + Webcam

You may also be required to a webcam with Respondus LockDown Browser, which will record you during an online, non-proctored exam. (The webcam feature is sometimes referred to as “Respondus Monitor”.)

Requirements for Using LockDown Browser + Webcam to Take a Test:

- Access Exam with LockDown Browser
- Integrated or USB Webcam
- Integrated or USB Microphone
- Broadband Internet Connection
Completing the Startup Sequence

If an exam requires LockDown Browser and a webcam, follow steps 1-5 in the previous “Testing with LockDown Browser” section. At this point the Startup Sequence for the webcam begins.

1. First, review and agree to the Terms of Use.
2. The Webcam Check will confirm that your webcam and microphone are working properly. The first time the Webcam Check is performed on a computer, Adobe Flash Player may require you to select Allow and Remember.
3. Click the Yes (A) button to continue if your webcam is working properly and you can see your image in the window. Click the No (B) button to adjust your webcam and try again.
4. LockDown Browser will also check your microphone by recording a video. Click on the Record Five Second Video (C) button to begin recording. This recording will be discarded when the Webcam Check is complete. The video will playback for your review. Click Continue if you can clearly hear your voice and see your image in the playback video.
5. Click Close to finish the Webcam Check and continue the Startup Sequence.
6. The remaining steps of the Startup Sequence will depend on settings chosen by your instructor. Follow the instructions and note your progress along the top of the screen. If you encounter a problem, select the It’s not working link for troubleshooting tips.
Completing the Startup Sequence Continued...

7. Your exam may require a **Student Photo**. The Student Photo will be used by LockDown Browser to identify you during the exam. Your photo should be taken in a well-lit area and clearly identify your face. Click on **Take Picture** (D) to take your photo. Click **Continue** (E) if the photo sufficiently identifies you. If you need to retake your photo, LockDown Browser will allow you to do so. Click **Try Again** (F) to retake your photo.
Completing the Startup Sequence Continued...

8. Your exam may require you to provide a **Photo ID**. Hold your identification to the camera and select **Take Picture** (G). Only use the type of identification approved by UAB. Refer to the complete list of approved documents.

9. Your Instructor may require you to complete an **Environment Check** to make sure your computer is clear of any unapproved resources such as papers, books, phones, etc. Click **Start Recording** (H) and slowly tilt/pan your webcam so a brief video can be made of the area around your computer. Click **Stop Recording** (I) when finished.
Completing the Startup Sequence Continued...

10. Your exam may require a **Facial Detection Check**. Your face needs to be well-positioned in the window and clearly visible during the exam. You may proceed once facial detection is successful. Click **Continue** (J) when LockDown Browser displays a green **thumbs-up icon** (K), representing successful facial recognition.

Your exam will begin after the **Startup Sequence** is complete. You cannot exit LockDown Browser until the test is submitted for grading.

For more information and technical support for LockDown Browser and Respondus Monitor, please visit [https://www.uab.edu/elearning/academic-technologies/respondus-lockdown-browser](https://www.uab.edu/elearning/academic-technologies/respondus-lockdown-browser).